

EN – USER MANUAL

# DISHWASHER

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WBDW40CW

WBDW40CS

WBDW40CB

 **WISBERG**

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# FOREWORD






## About this document

- This user manual contains all information for correct, efficient and safe use of the device.
- This user manual is intended for the end user and/or buyer of this device.
- Please make sure that you have completely read and understood the instructions in this manual before you install or use the device. Keep this document for future use as long as you are using and/or are in possession of this device.
- Wisepick Productions B.V. cannot be held responsible in any way for immaterial damage to you or others, or material damage to the device, your property or the property of others caused by not or not correctly following the instructions in this manual.
- The warnings and safety regulations in this manual do not cover all possible circumstances and situations.
- If you contact our customer service, make sure you have the model number ready. The information can be found on the type plate or on the front of this manual.

## Original instructions

This user manual was originally written in Dutch. All other languages are translated documents. In case of translation errors, the Dutch version shall prevail.

## Used symbols

SYMBOL	DESCRIPTION
 <b>DANGER!</b>	Indicates fire hazard and/or flammable materials.
 <b>WARNING!</b>	Indicates a hazardous situation which, if not avoided, could result in serious immaterial damage to you or others.
 <b>CAUTION!</b>	Indicates a hazardous situation which, if not avoided, could result in light immaterial damage to you or others.
 <b>NOTICE!</b>	Indicates a situation related to material damage.
 <b>NOTE</b>	Indicates useful, additional information.

## NOTE

You can also find the latest version of this manual online, at [www.wisberghome.com](http://www.wisberghome.com) if you search by item number.

## Copyright

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## Compliance

Wisepick Productions B.V. hereby declares that the appliance complies with Regulation (EU) 2019/2017. The full text of the EU declaration of conformity can be consulted at: [www.wisberghome.com](http://www.wisberghome.com)

## Wisberg contact details

Customer service can be reached at: [www.wisberghome.com](http://www.wisberghome.com)

## Wisepick Productions B.V.

Weena 664  
3012 CN Rotterdam  
The Netherlands  
Made in China

# 1. SAFETY

Please make sure that you have completely read and understood the safety instructions, before you install, use or perform maintenance on the device. This will prevent possible material damage and immaterial damage to you or others, the device, your other property or the property of others.

## 1.1. INTENDED USE AND FORESEEABLE UNINTENDED USE

- This device is intended for indoor use only.
- This appliance is not intended for use as a built-in appliance.
- This appliance is intended for domestic use and similar applications such as:
  - staff kitchens in shops, offices and other work environments;
  - farms and guests in hotels, motels, B&B and other residential environments;
  - catering and similar non-retail applications.
- This device is not meant for use by persons (including children) with limited physical, sensory or mental capacity or with lack of experience and knowledge, unless they are under supervision or received instruction regarding the use of the device from someone who is responsible for their safety.
- Any use of the device other than described in the user manual is considered unintended use and may result in property damage and non-material damage to you or others, the device, your other property or property of others, and may void the warranty.

## 1.2. SAFETY WARNINGS AND REGULATIONS



### WARNING!

- Always be alert and careful. Do not use electrical appliances if you suffer from impaired concentration or lack of awareness, or if you are under the influence of drugs, alcohol or medications. Even the slightest distraction can lead to serious accidents and injuries when using electrical appliances.
- RISK OF POISONING. Dishwasher detergents contain toxic substances. Always follow the instructions of the dishwasher detergent.
- RISK OF POISONING. Do not drink the water from the appliance.
- RISK OF POISONING. Do not remove the dishes from the appliance until the programme is complete. Dishwasher detergent can be left on the dishes.
- EXPLOSION HAZARD DUE TO FLAMMABLE SUBSTANCES. Do not place flammable objects or objects soaked with flammable products in the appliance.
- RISK OF SUFFOCATION. Never let children play with the packaging material. Keep the packaging material out of reach of children.
- RISK OF SUFFOCATION. Small children or pets can climb into the appliance. Keep the door closed as much as possible and check the appliance before starting a wash.
- RISK OF SUFFOCATION. Children, legally incompetent persons and domestic animals must be supervised while using the appliance. The appliance contains small parts. Children must be supervised to ensure that they do not play with the appliance.
- CUTTING HAZARD. Always place knives and other sharp objects with the sharp tip downwards or horizontally in the rack.

### DANGER OF ENTRAPMENT BY TILTING THE APPLIANCE.

- Always place the device on a flat and stable surface.
- Do not climb, sit or stand on the appliance.
- Always wear protective gloves and closed shoes when moving the appliance.



#### FIRE HAZARD DUE TO SHORT CIRCUIT.

- Do not use this appliance with an extension lead or power strip.
- Do not twist or kink the power cable or roll the cable up. This can damage the cable's insulation.
- Never pull on the power cable to move the appliance or to unplug it from the earthed socket.
- Before use, check that the voltage on the socket you want to use matches that on the type plate of the appliance (220 – 240V~ 50Hz). Only connect the appliance to an earthed power socket. Damage caused by faulty voltage is not covered by the guarantee.
- Make sure you install the appliance in such a way that the power cable is always accessible.

#### FIRE HAZARD DUE TO OVERHEATING.

- Do not install the appliance on or near other heat sources.
- Keep the power cable away from heat, oil, sharp edges or moving parts.
- Never use a timer or separate remote control that turns the device on automatically.
- Never place the appliance on a carpet to prevent the air vents from being blocked.
- Never cover the device.
- Do not block the air flow to the air inlets or outlets of the device.
- Do not install the appliance under a worktop or in a cabinet. This appliance is not intended as a built-in appliance.

#### ELECTROCUTION HAZARD DUE TO SHORT CIRCUIT.

- Always place the device on a dry and moisture-resistant surface.
- Never use the device in a damp space, like a bathroom, or nearby a bath, shower or swimming pool.
- Never use the device if a part is damaged or faulty. Replace a damaged or faulty device immediately. Disconnect the power cable from the wall socket and contact customer service.
- Only use the power cable installed on the appliance from the factory. Do not change the power cable.
- The connector has an earth connection. Do not remove the earth contacts from the plug.
- Always unplug the appliance before cleaning.
- Never use the device if the power cable is damaged. The power cable may only be replaced by an authorised service technician.
- Do not pour water over the appliance.

#### **CAUTION!**






- **TRIP HAZARD DUE TO LOOSE CABLES.** Never leave the power cable in such a way that someone could trip over it or accidentally pull it.
- **TRIP HAZARD.** Do not leave the dishwasher door open.
- **RISK OF BURNS DUE TO STEAM.** When you open the door, keep your distance from the door opening. Hot steam can come out of the appliance.
- **RISK OF INJURY FROM LIFTING HEAVY OBJECTS.** Always move the appliance with two people. Use two hands when moving, lifting or turning the appliance.

## **NOTICE!**

### RISK OF DAMAGE TO THE DEVICE.

- This appliance must not be used by children under 8 years of age.
- Use only the original accessories provided for the installation.
- Do not insert the discharge hose deeper than 15 cm into the drain pipe to prevent the water from flowing back during pumping.
- Never connect the supply hose to a hot water tap.
- Never reuse the old supply hose. Always use the new supply hose supplied with the appliance.
- Do not twist or kink the supply and discharge hoses or roll up the supply and discharge hoses.
- Do not install the appliance where the temperature can drop below 0°C to prevent frost damage.
- Make sure that the power cable is not clamped under the adjusting legs.
- Do not use dishwasher salt if the appliance is set to water softener level H1.
- Make sure you always set the water softening level to the water hardness in your area. An incorrectly set water softening level in combination with dishwasher salt can cause internal damage to the appliance.
- Never use detergent that is unsuitable for dishwashers.
- Make sure that the rinse aid reservoir is always filled to at least ¼ of its capacity.
- Take into account the placement of high tableware in the bottom rack to avoid blocking the spray arms.
- Do not place any objects in front of the door when the appliance is in operation. Objects may interfere with the automatic opening of the door.
- Do not force the door. If the door does not close properly, make sure no dirty dishes are obstructing it and that the baskets are fully pushed in.
- Always clean the stainless steel parts immediately with a soft cloth after topping up the dishwasher salt. Dishwasher salt can damage the stainless steel parts.
- Make sure that no cutlery remains on the stainless steel bottom. The cutlery can react electrostatically with the stainless steel, which may affect the stainless steel and/or cutlery.
- Do not place hot pans in the racks. The heat from the pans can affect the plastic protective layer of the racks, which can cause them to rust.
- Pre-rinsing leads to higher water and energy consumption and can lead to a reduced operation of the appliance. Remove large food residues from the dishes before inserting the dishes into the appliance. Large food residues can clog pipes and spray arms or cause leakage.
- Never clean the appliance with aggressive or abrasive cleaners, or sharp objects.
- Cleaning and user maintenance must not be carried out by children without supervision.
- Never drop the appliance and avoid bumping. Dropping or bumping the appliance may affect the proper operation of the appliance. Do not use the appliance if it has been dropped.

### 1.3. EXPLANATION OF GRAPHIC SYMBOLS ON THE DEVICE AND PACKAGING

SYMBOL	MEANING
	The CE marking on this appliance indicates that Wisepick Productions B.V. declares that this appliance meets the requirements of the relevant European legislation relating to health, safety and environmental protection. The declaration of conformity is available on request from Wisepick Productions B.V. See Foreword for the contact details.
	Indicates that the instructions for use must be read carefully before continuing to use the appliance.
	This symbol indicates that the appliance must not be lifted by one person alone.
	This is a class I appliance. The metal parts of the appliance are connected to a protective earthing conductor, the so-called earth.
	This symbol on the appliance, accessories or packaging indicates that this appliance must not be disposed of with ordinary household waste but must be returned to a collection point.

## 2. PRODUCT FEATURES

### 2.1. DESCRIPTION OF THE DEVICE

The WBDW40CW/WBDW40CS/WBDW40CB is a freestanding dishwasher with a top, bottom and cutlery rack suitable for up to 14 place settings. Via the control panel, you can choose between eight different dishwashing programmes. At the end of a programme, the appliance automatically opens the door slightly (provided that this function is switched on), so that the dishes dry quickly and energy-efficiently.

When you use the appliance according to the instructions in this manual, you usually consume less energy and water than when washing the dishes by hand.

### 2.2. WARRANTY

This appliance comes with a guarantee period of three years after purchase. For more information on guarantee conditions, please visit [www.wisberghome.com](http://www.wisberghome.com). In any case, you must have the proof of purchase with purchase and/or delivery date in order to be able to claim the guarantee.

### 2.3. SPARE PARTS

The following spare parts are available on the consumer market for up to seven years after the introduction of the appliance:

- Motor
- Circulation and discharge pump
- Heaters and heating elements
- Heat pumps
- Piping and associated components
- Structural and interior components related to door constructions
- PCBs
- Electronic displays
- Pressure switches
- Thermostats and sensors
- Software and firmware, including reset software

The following spare parts are available on the consumer market for up to 10 years after the introduction of the appliance:

- Door hinges and seals
- Spray arms
- Drain filters
- Dishwasher racks and associated plastic parts such as baskets and lids

Please note that some spare parts are only available to professional repairers.

For more information, visit [www.wisberghome.com](http://www.wisberghome.com)

## 2.4. TECHNICAL DATA

Article number	WBDW40CW	WBDW40CS	WBDW40CB
Dimensions (l x w x h)			
• Door closed	85 × 60 × 60 cm		
• Door open	85 × 117.5 × 60 cm		
Weight	49.8 kg		
Appliance type	Freestanding dishwasher		
Capacity	14 place settings		
Power supply	220 – 240 V ~ 50 Hz		
Water supply	Cold water		
Water supply pressure	0.04 – 1 MPa		
Sound level	40 dB		
Energy label	C		

The technical data is indicated on the type plate on the inside of the appliance and on the energy label (both also printed on page 2).

The QR code on the energy label provided with the appliance provides a web link to the information related to the appliance performance in the EU EPREL database. Keep the energy label for reference together with the user manual and any other documents supplied with this appliance.

It is also possible to find the same information in EPREL via the link [eprel.ec.europa.eu](http://eprel.ec.europa.eu), the model name and the product number that can be found on the type plate of the appliance.

See the link [www.theenergylabel.eu](http://www.theenergylabel.eu) for detailed information on the energy label.

## 3. INSTALLATION

Before installing the appliance, carefully review the safety information in Section 1.

### 3.1. REQUIREMENTS ON THE LOCATION OF INSTALLATION



#### **WARNING!**

**FIRE HAZARD DUE TO SHORT CIRCUIT.**

- Before use, check that the voltage on the earthed socket you want to use matches that on the type plate of the appliance (220 – 240V ~ 50Hz). Only connect the appliance to an earthed power socket. Damage caused by faulty voltage is not covered by the guarantee.
- Make sure you install the appliance in such a way that the power cable is always accessible.

## **CAUTION!**

- RISK OF INJURY FROM LIFTING HEAVY OBJECTS. Always move the appliance with two people. Use two hands when moving, lifting or turning the appliance.
- DANGER OF ENTRAPMENT DUE TO TILTING THE APPLIANCE. Always wear protective gloves and closed shoes when moving the appliance.

## **NOTICE!**

### RISK OF DAMAGE TO THE DEVICE.

- Make sure that the power cable is not clamped under the adjusting legs.
- Never connect the supply hose to a hot water tap.

Place the appliance at a location that satisfies the following conditions:

- A flat, stable, heat-resistant and moisture-resistant surface.
- At least 58 cm of free space at the front of the appliance.
- Not in direct sunlight
- Well ventilated
- Not directly next to heat sources, such as heaters or stoves
- An earthed socket within 150 cm.
- A stop cock within 150 cm. This is a tap with a 3/4" thread.
- A sink siphon or drain pipe within 150 cm.

## **NOTE**

- The loose drain pipe must have a minimum diameter of 4 cm and be present at a maximum height of 100 cm.
- The dishwasher connection to the siphon must have a minimum diameter of 1 1/2 inches and be present at a maximum height of 100 cm.
- Are one or more of the above connections missing? If so, call on a qualified technician to install the required connections before installing the appliance.

## **3.2. REMOVE AND CHECK THE PACKAGING**

## **WARNING!**

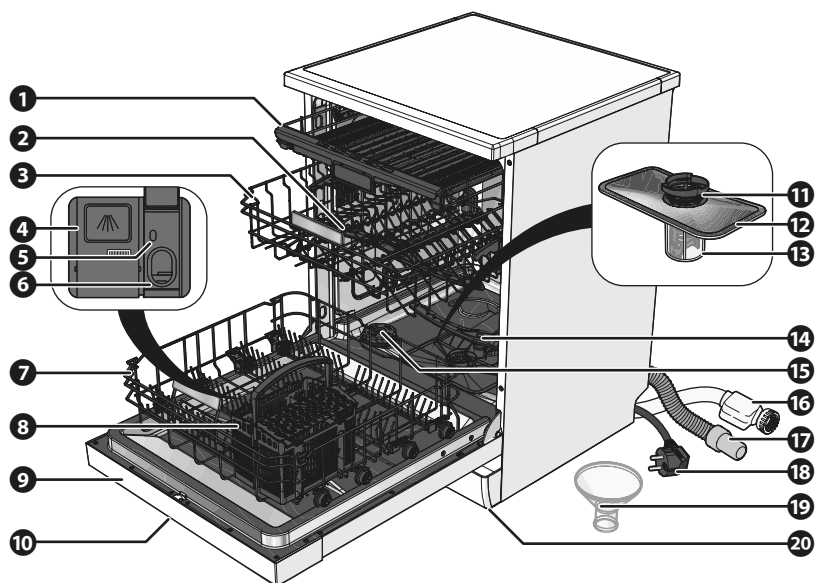
### CHOKING HAZARD DUE TO LACK OF OXYGEN.

Never allow children to play with the packaging material. Keep the packaging material out of the reach of children.

1. Remove the packaging material from the device.
2. Check the contents of the pack using the picture in Section 3.3. Main parts. If parts are missing or damaged, please contact Customer Service: [www.wisberghome.com](http://www.wisberghome.com)

### 3.3. MAIN PARTS

- ❶ Cutlery drawer
- ❷ Top spray arm
- ❸ Top rack
- ❹ Dishwasher detergent reservoir
- ❺ Rinse aid level indicator
- ❻ Rinse aid reservoir
- ❼ Bottom rack
- ❽ Cutlery basket
- ❾ Door
- ❿ Operating panel
- ⓫ Filter
- ⓬ Flat filter
- ⓭ Mesh filter
- ⓮ Bottom spray arm
- ⓯ Salt reservoir
- ⓰ Aqua stop water supply hose
- ⓱ Discharge hose
- ⓲ Power cord
- ⓳ Funnel
- ⓴ Adjusting legs



### 3.4. INSTALLING THE APPLIANCE

#### ! NOTICE!

RISK OF DAMAGE TO THE DEVICE.

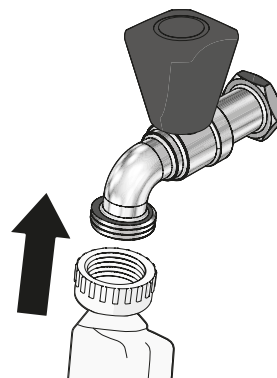
- Never connect the supply hose to a hot water tap.
- Never reuse the old supply hose. Always use the new supply hose supplied with the appliance.
- Do not twist or kink the supply and discharge hoses or roll up the supply and discharge hoses.

#### 3.4.1. REQUIRED TOOLS

- Level
- Screwdriver

#### 3.4.2. CONNECTING THE SUPPLY HOSE

1. Place a bucket or washing-up bowl under the stop cock.
2. Turn the stop cock to its open position and let the water run until clear water comes out of the stop cock.
3. Connect the supply hose to the stop cock.
4. Slowly open the stop cock and check for leaks.
5. Fully open the stop cock.
6. Check that the circle behind the sight glass of the water stop is orange. If the circle is red, the water stop is blocked, and an authorized service technician is needed to solve the problem. In this case, please contact Customer Service.

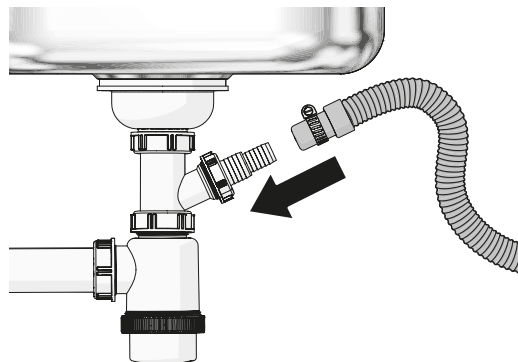


### 3.4.3. CONNECTING THE DISCHARGE HOSE

#### Connecting the discharge hose to a siphon

The dishwasher connection to the siphon must have a minimum diameter of 1 ½ inches and be present at a maximum height of 100 cm.

1. Remove the dishwasher connection from the siphon.
2. Remove the rubber stopper from the dishwasher connection.
3. Slide a hose clamp around the end of the discharge hose. The hose clamp is not included.
4. Slide the discharge hose over the dishwasher connection to the siphon.
5. Tighten the hose clamp with a screwdriver.



#### Connecting the discharge hose to a drain pipe

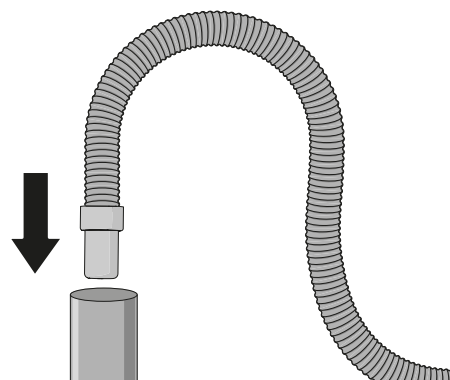
#### ! NOTICE!

**RISK OF DAMAGE TO THE APPLIANCE.** Do not insert the discharge hose deeper than 15 cm into the drain pipe to prevent the water from flowing back during pumping.

Insert the discharge hose into the drain pipe.

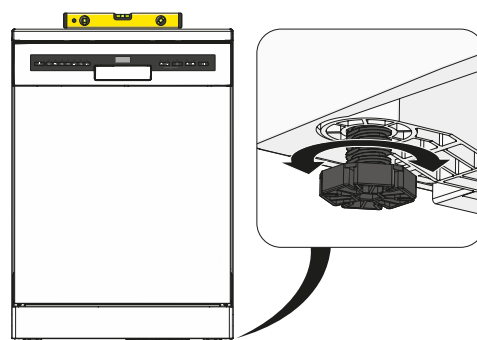
The loose drain pipe must have a minimum diameter of 4 cm and be present at a maximum height of 100 cm.

It is advisable to attach the discharge hose to the wall with a hose bracket to prevent kinks or blockages in the discharge hose.



### 3.4.4. LEVEL THE APPLIANCE

1. Position the appliance at its final location.
2. Place a spirit level on top of the appliance to check that the appliance is level.
3. Carefully tilt the appliance and adjust the adjusting legs to level the appliance. The maximum height of the adjusting legs is 5 cm.
4. Repeat steps 2 and 3 until the appliance is level.
5. Plug in the power cable.



## 3.5. PREPARING THE APPLIANCE FOR USE

### 3.5.1. SETTING THE WATER HARDNESS

#### NOTICE!

**RISK OF DAMAGE TO THE APPLIANCE.** Make sure you always set the water softening level to the water hardness in your area. An incorrectly set water softening level in combination with dishwasher salt can cause internal damage to the appliance.

The appliance has a water softener that needs to be set to the water hardness in your region.

The local water management company can advise you, if necessary, on the precise water hardness in your region.

The factory setting is set by default to water softener level H3.

If the water hardness is set incorrectly, the dishes will not be clean.

1. Close the door.
2. Press the on/off button to turn on the appliance.
3. Press and hold the 90-minute programme button for 5 seconds.  
The display shows the water hardness setting menu.  
The dishwasher salt LED will flash.
4. Press the 90-minute programme button repeatedly to set the water hardness.
5. Wait five seconds to confirm your choice. The display returns to the default view.

WATER HARDNESS NETHER- LANDS AND GERMANY (°DH)	WATER HARDNESS FRANCE (°FH)	WATER HARDNESS GREAT BRITAIN (°CLARK)	WATER HARDNESS BELGIUM (°F)	MMOL/L	WATER SOFTENER LEVEL	DISH- WASHER SALT CON- SUMPTION (GRAMS PER WASH)
0 – 5	0 – 9	0 – 6	0 – 7	0 – 0.94	H1	0
6 – 11	10 – 20	7 – 14	7 – 15	1.0 – 2.0	H2	9
12 – 17	21 – 30	15 – 21	15 – 30	2.1 – 3.0	H3	12
18 – 22	31 – 40	22 – 28	30 – 45	3.1 – 4.0	H4	20
23 – 34	41 – 60	29 – 42	> 45	4.1 – 6.0	H5	30
35 – 55	61 – 98	43 – 69	> 45	6.1 – 9.8	H6	60

### 3.5.2. SET THE AMOUNT OF RINSE AID

1. Close the door.
2. Press the on/off button to turn on the appliance.
3. Press and hold the automatic programme button for 5 seconds.
4. Press the delay button.  
The display shows the rinse aid setting menu.  
The rinse aid LED will flash.
5. Press the automatic programme button repeatedly to set the amount of rinse aid.
6. Wait five seconds to confirm your choice. The display returns to the default view.

The higher the number, the more rinse aid the appliance uses.

Reduce the number if stains or streaks remain on the tableware. Increase the number if the tableware does not come out of the appliance completely dry.



### 3.5.3. ADD THE DISHWASHER SALT

#### **! NOTICE!**

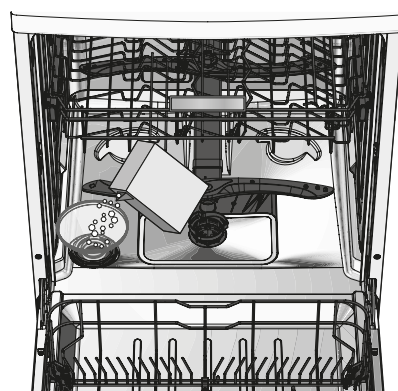
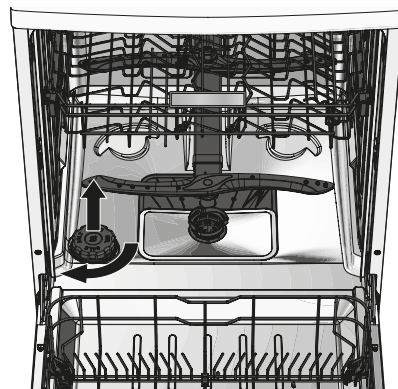
##### RISK OF DAMAGE TO THE DEVICE.

- Always clean the stainless steel parts immediately with a soft cloth after topping up the dishwasher salt. Dishwasher salt can damage the stainless steel parts.
- Do not use dishwasher salt if the appliance is set to water softener level H1.

Due to the hardness of the rinsing water, lime may remain in the appliance after some time. Lime can leave a white mark on your crockery or cutlery. The dishwasher salt removes the lime from the rinsing water.

The dishwasher salt LED lights up when the dishwasher salt needs to be refilled.

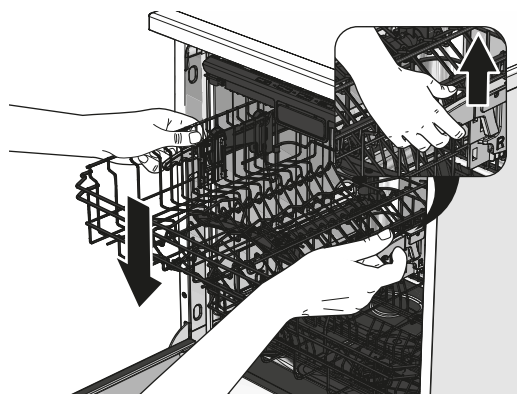
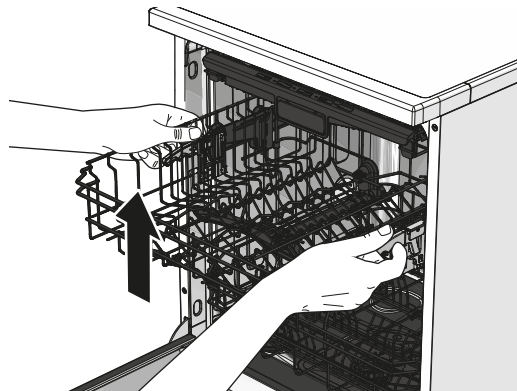
1. Remove any dishes from the baskets.
2. Remove the salt reservoir cap.
3. Place the funnel in the salt reservoir.
4. Fill the salt reservoir with 1 litre of water. The salt reservoir only needs to be filled with water for the first use after installation. After that, you only need to top up the salt reservoir with dishwasher salt.
5. Fill the salt reservoir to the rim with dishwasher salt.
6. Shake the funnel to allow the last grains of dishwasher salt to drop into the salt reservoir.
7. Remove the funnel from the salt reservoir.
8. Screw the cap back on the salt reservoir. The dishwasher salt LED goes out.
9. Remove the remaining dishwasher salt around the salt reservoir with a soft, dry cloth.
10. Start a short programme to remove the last remnants of dishwasher salt.



### 3.5.4. ADJUSTING THE TOP RACK

The top rack can be adjusted in height to fit higher or lower tableware.

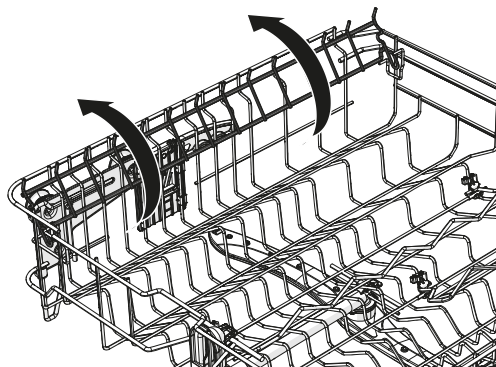
1. Slide the top basket slightly out of the appliance.
2. Adjust the top basket in height:
  - Lift the top basket up to raise the top basket.
  - Press the two handles on the side of the top basket and then push the top basket downwards to lower the top basket.
3. Slide the top rack back into the appliance.



### 3.5.5. FOLDING IN THE SHELVES IN THE TOP RACK

The shelves in the top rack can be folded in to make room for tall glasses.

1. Fold in the shelves in the top rack.
2. Place the tall glasses against the folded-in shelves in the top rack.



### 3.5.6. FOLDING IN/OUT THE SHELVES IN THE BOTTOM RACK

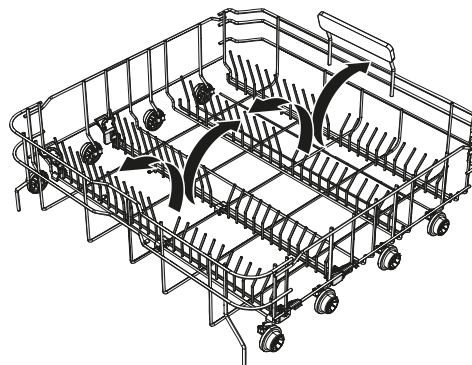
The shelves in the bottom rack can be folded in or out to make room for large place settings or to hold plates, etc.

For large place settings:

1. Fold in the shelves in the bottom rack.
2. Place the large place settings in the bottom rack.

For plates, etc:

1. Fold up the shelves in the bottom rack.
2. Place plates etc. in the slots of the shelves.



## 4. USE

Before using the appliance, carefully review the safety information in Section 1.

### 4.1. PUTTING THE DISHES IN THE DISHWASHER



#### **WARNING!**

- CUTTING HAZARD. Always place knives and other sharp objects with the sharp tip downwards or horizontally in the rack.
- RISK OF SUFFOCATION. Small children or pets can climb into the appliance. Keep the door closed as much as possible and check the appliance before starting a wash.



#### **CAUTION!**

TRIP HAZARD. Do not leave the dishwasher door open.



#### **NOTICE!**

RISK OF DAMAGE TO THE DEVICE.

- Take into account the placement of high tableware in the bottom rack to avoid blocking the spray arms.
- Do not force the door. If the door does not close properly, make sure no dirty dishes are obstructing it and that the baskets are fully pushed in.
- Make sure that no cutlery remains on the stainless steel bottom. The cutlery can react electrostatically with the stainless steel, which may affect the stainless steel and/or cutlery.
- Do not place hot pans in the racks. The heat from the pans can affect the plastic protective layer of the racks, which can cause them to rust.

RISK OF A REDUCED FUNCTIONING OF THE APPLIANCE.

- Do not rinse the dishes before washing. Pre-rinsing leads to higher water and energy consumption and can lead to a reduced operation of the appliance.
- Remove large food residues from the dishes before inserting the dishes into the appliance. Large food residues can clog pipes and spray arms or cause leakage.

The following dishes are not suitable for use with the appliance:

- Cutlery with wooden, ivory or pearl handles.
- Wooden tableware.
- Tin or copper tableware.
- Non-corrosion-resistant tableware.
- Tableware made of plastic.
- Crystal glassware.
- Non-dishwasher-safe tableware.

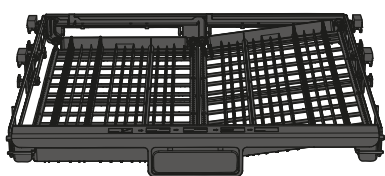
Place the dishes in the racks.

- Cutlery drawer and cutlery basket: Suitable for cutlery.
- Top rack: Suitable for glassware, coffee and tea cups, saucers and small bowls.
- Bottom rack: Suitable for pots, pans, lids, dishes, bowls and plates.
- Cutlery basket: Suitable for cutlery.

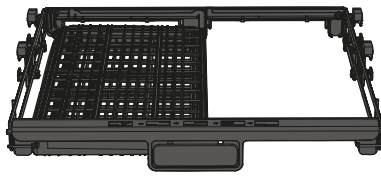
Check that the spray arms can still rotate freely after filling the dishwasher. If the dishes block the rotation of the spray arms, the baskets with the dishes must be rearranged to remove the blocking.

#### 4.1.1. FILLING THE CUTLERY DRAWER

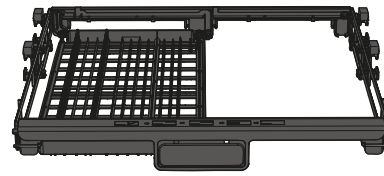
The cutlery drawer can be used in three different ways:



Two baskets side by side



Two baskets, one on top of the other



One basket on the left-hand side of the cutlery drawer

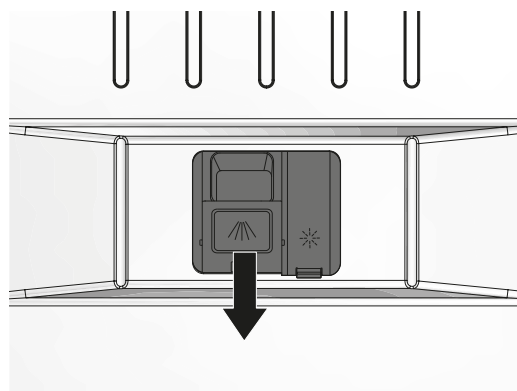
## 4.2. ADD THE DISHWASHER AGENT AND GLOSS

### ! NOTICE!

RISK OF DAMAGE TO THE APPLIANCE. Never use detergent that is not dishwasher safe.

#### 4.2.1. ADD THE DISHWASHER DETERGENT

1. Open the dishwasher detergent reservoir.
2. Fill the dishwasher detergent reservoir with dishwasher detergent. Follow the dishwasher detergent instructions for the correct amount of dishwasher detergent per wash.
3. Close the dishwasher detergent reservoir.

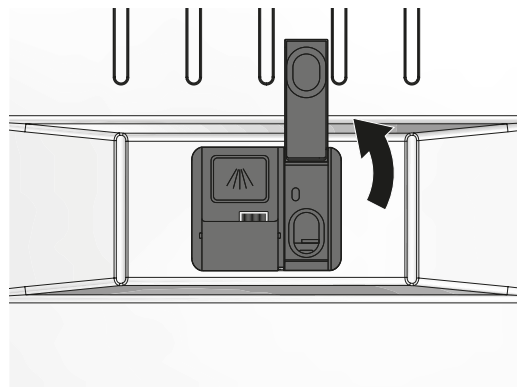


## 4.2.2. ADD THE RINSE AID

### NOTE

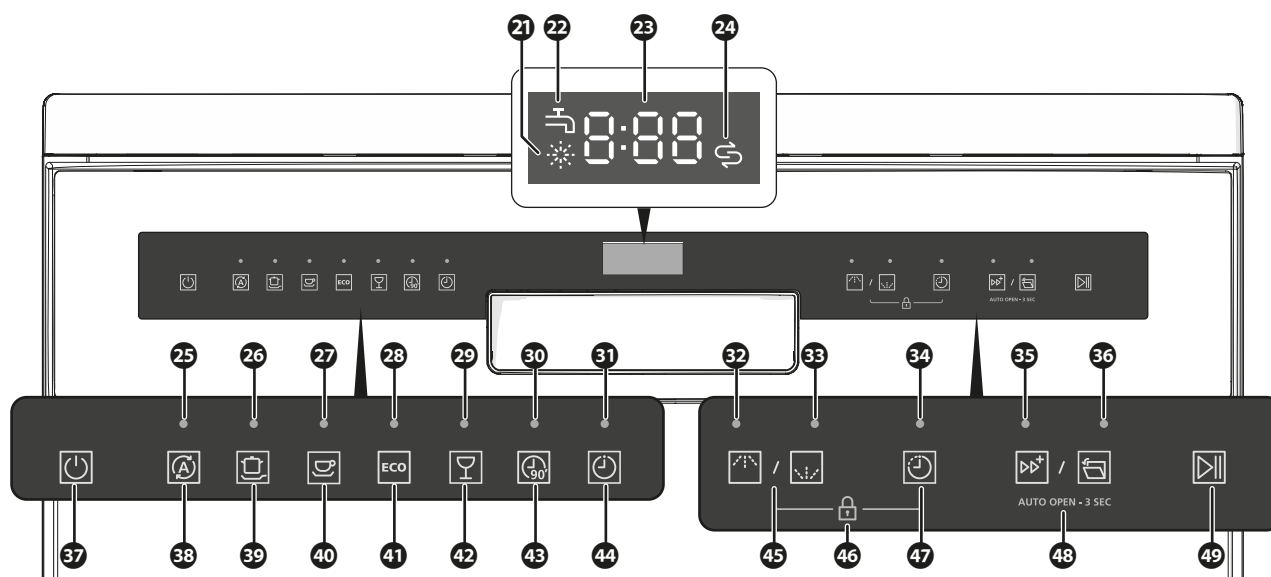
- The rinse aid ensures that the glassware is dried without stains or streaks.
- The rinse aid LED lights up when the rinse aid needs to be refilled.
- You can read the current amount of rinse aid from the rinse aid level indicator.

1. Open the rinse aid reservoir.
2. Fill the rinse aid reservoir up to the rim with rinse aid.
3. Close the rinse aid reservoir.  
The rinse aid LED goes out.
4. Remove the residual rinse aid around the rinse aid reservoir with a soft, dry cloth.



## 4.3. OPERATING THE APPLIANCE

### 4.3.1. OPERATING PANEL



- |                                   |   |
|-----------------------------------|---|
| <b>21</b> Rinse aid icon          | <b>32</b> Top rack function LED                               |
| <b>22</b> Water tap icon          | <b>33</b> Bottom rack function LED                            |
| <b>23</b> Numeric display         | <b>34</b> Delay function LED                                  |
| <b>24</b> Dishwasher salt icon    | <b>35</b> Turbo function LED                                  |
| <b>25</b> Automatic programme LED | <b>36</b> Automatic-door-opening-after-programme function LED |
| <b>26</b> Intensive programme LED | <b>37</b> On/off button (standby)                             |
| <b>27</b> Universal programme LED | <b>38</b> Automatic programme button                          |
| <b>28</b> ECO programme LED       | <b>39</b> Intensive programme button                          |
| <b>29</b> Glass programme LED     | <b>40</b> Universal programme button                          |
| <b>30</b> 90-minute programme LED | <b>41</b> ECO programme button                                |
| <b>31</b> Quick programme LED     | <b>42</b> Glass programme button                              |

- 43 90-minute programme button
- 44 Quick programme button
- 45 Top/bottom rack button
- 46 Child lock

- 47 Delay button
- 48 Turbo-/Automatic-door-opening-after-programme button
- 49 Start/Pause button

## 4.4. CHOOSING A PROGRAMME





1. Close the door.
2. Press the on/off button to turn on the appliance.
3. Press a programme button to choose a programme.
4. Check that there is still enough dishwasher detergent in the dishwasher detergent reservoir before starting a new programme.
5. Press the start/pause button to start the programme.

ICON	PROGRAMME	PROGRAMME PHASES	DESCRIPTION
	Automatic	<ul style="list-style-type: none"> <li>Pre-rinse 45°C</li> <li>Wash 55°C – 65°C</li> <li>Intermediate rinsing</li> <li>Rinsing with rinse aid 50°C – 55°C</li> <li>Drying</li> </ul>	Suitable for cleaning all types of soiled dishes. The temperature, the amount of water and the programme duration are automatically adjusted.
	Intensive	<ul style="list-style-type: none"> <li>Pre-rinse 50°C</li> <li>Wash 65°C</li> <li>Intermediate rinsing</li> <li>Rinse with rinse aid 60°C</li> <li>Drying</li> </ul>	Suitable for cleaning heavily soiled dishes.
	Universal	<ul style="list-style-type: none"> <li>Pre-rinse 45°C</li> <li>Wash 55°C</li> <li>Intermediate rinsing</li> <li>Rinse with rinse aid 55°C</li> <li>Drying</li> </ul>	Suitable for cleaning normally soiled dishes.
	ECO*	<ul style="list-style-type: none"> <li>Pre-rinse</li> <li>Wash 50°C</li> <li>Intermediate rinsing</li> <li>Rinse with rinse aid 50°C</li> <li>Drying</li> </ul>	Suitable for cleaning normally soiled dishes. * The ECO programme is the most efficient programme in terms of combined energy and water consumption. The ECO programme is used to check compliance with EU eco design rules.
	90 minutes	<ul style="list-style-type: none"> <li>Wash 60°C</li> <li>Intermediate rinsing</li> <li>Rinse with rinse aid 50°C</li> <li>Drying</li> </ul>	Suitable for cleaning normally soiled dishes in a short time.
	Glass	<ul style="list-style-type: none"> <li>Pre-rinse</li> <li>Wash 50°C</li> <li>Intermediate rinsing 50°C</li> <li>Rinse with rinse aid 50°C</li> <li>Drying</li> </ul>	Suitable for cleaning slightly soiled dishes, especially glassware.
	Fast	<ul style="list-style-type: none"> <li>Wash 45°C</li> <li>Rinse with rinse aid 45°C</li> </ul>	Suitable for cleaning slightly soiled dishes in a short time.





### NOTE

- At the first wash, check if there is any leakage at the water drainage. If leaks occur, check that the discharge hose is connected correctly and completely. Follow the instructions in chapter 3.4.2.Connecting the supply hose.
- Save energy and water by filling the appliance with the maximum number of place settings.
- The values for programmes other than the ECO programme are only indicative.




## 4.5. CHOOSE AN ADDITIONAL FUNCTION





ICON	FUNCTION	DESCRIPTION	INSTRUCTIONS
	Top/bottom rack selection	Only cleans the dishes in the chosen rack.	Repeatedly press the top/bottom rack button to select the desired racks.
	Child lock	This locks the control panel.	Press and hold the top/bottom rack button and the delay button for three seconds simultaneously. The child lock icon lights up.
	Turbo*	Reduces the programme duration.	Press the turbo function button to select the function. *This function is only available with the intensive, universal, ECO, glass and 90-minute programme.
	Automatic-door-opening-after-programme function*	Automatically opens the door when the programme is finished.	Press the automatic-door-opening-after-programme function button for 3 seconds to select the function. *This function is only available with the intensive, universal, ECO, glass and 90-minute programme.

## 4.6. MESSAGES ON THE DISPLAY

ICON	FUNCTION	DESCRIPTION
	Water pressure	The water tap is closed or there is no pressure in the water supply.
	Rinse aid	The rinse aid must be refilled.
	Dishwasher salt	The dishwasher salt must be refilled.
	Numeric display	Displays: <ul style="list-style-type: none"> <li>The remaining time of a programme</li> <li>The set delay time</li> <li>Error codes.</li> </ul>

## 4.7. PROGRAMME DURATION, WATER AND ENERGY CONSUMPTION

ICON	PROGRAMME	WATER CONSUMPTION (L)	ENERGY USE (KWH)	DURATION (MINUTES)
	Automatic	8.5 – 18.0	0.850 ~ 1.550	90 – 180
	Intensive	16.6	1.500	205
	Universal	13.6	0.980	175

ICON	PROGRAMME	WATER CONSUMPTION (L)	ENERGY USE (KWH)	DURATION (MINUTES)
	ECO *	9.8	0.747	198
	90 minutes	12.5	1.180	90
	Glass	13.5	0.950	120
	Fast	11.2	0.820	30

## 4.8. INTERRUPTING THE PROGRAMME

### 4.8.1. CHANGING THE PROGRAMME WHEN THE APPLIANCE IS IN OPERATION

1. Press the start/pause button to pause the wash.
2. Press and hold the programme button of the active programme for 5 seconds to cancel the programme.
3. Press a programme button to choose a programme.
4. Press the start/pause button to start the programme.

### 4.8.2. OPENING THE DOOR WHEN THE APPLIANCE IS IN OPERATION

#### **CAUTION!**

**RISK OF BURNS DUE TO STEAM.** When you open the door, keep your distance from the door opening. Hot steam can come out of the appliance.

1. Press the start/pause button to pause the wash.
2. Wait five seconds.
3. Open the door.
4. Place the dishes in the racks.
5. Close the door.
6. Press the start/pause button to resume the programme.

### 4.8.3. CANCELLING THE ACTIVE PROGRAMME

1. Press the start/pause button to pause the wash.
2. Press and hold the programme button of the active programme for 3 seconds to cancel the programme.

#### **NOTE**

Check that there is still enough dishwasher detergent in the dishwasher detergent reservoir before starting a new programme.



## 4.9. THE END OF A PROGRAMME



### **WARNING!**

**RISK OF POISONING.** Do not remove the dishes from the appliance until the programme is complete. Dishwasher detergent can be left on the dishes.



### **CAUTION!**

**TRIP HAZARD.**

- Do not leave the dishwasher door open.
- Do not place any objects in front of the door when the appliance is in operation. Objects may interfere with the automatic opening of the door.

When the programme is finished, a beep will sound.

The display flashes 0:00.

The door opens automatically to let the dishes air dry.

Remove the dishes from the appliance.

## 5. CLEANING AND MAINTENANCE

Before servicing and cleaning the appliance, carefully review the safety information in Section 1.

### 5.1. CLEANING THE APPLIANCE



### **WARNING!**

**ELECTROCUTION HAZARD DUE TO SHORT CIRCUIT.**

- Do not pour water over the appliance.
- Always unplug the appliance before cleaning.



### **NOTICE!**

**RISK OF DAMAGE TO THE DEVICE.**

- Never clean the appliance with aggressive or abrasive cleaners, or sharp objects.
- Cleaning and user maintenance must not be carried out by children without supervision.

#### **Cleaning the outside of the appliance**

Clean the outside of the appliance once every two months.

Clean the door including the door seal and the control panel with a soft damp cloth.

#### **Cleaning the inside of the appliance**

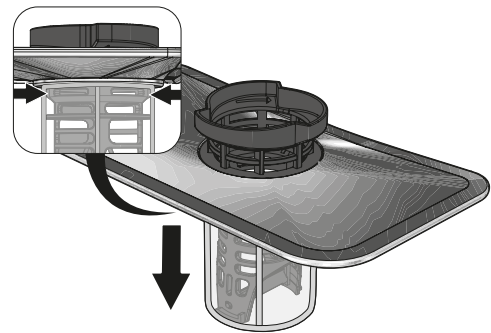
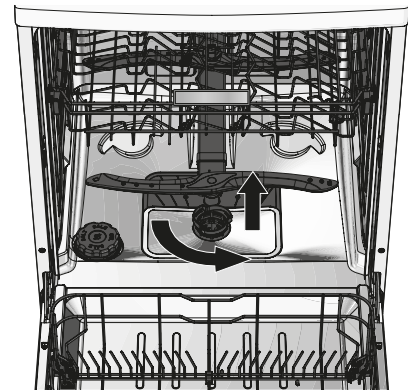
Clean the inside of the appliance once every two months.

1. Remove all dishes from the racks.
2. Clean the inside of the appliance with a special dishwasher cleaner. Follow the cleaning product instructions.

## 5.2. CLEANING THE FILTERS

Clean the filters once a week.

1. Turn the filter anticlockwise to unlock the filter system.
2. Press the sides of the mesh filter ring to loosen the mesh filter.
3. Remove the filter from the flat filter.
4. Remove any foreign objects from the filters.
5. Clean the flat filter, mesh filter and the filter under running water. Use a washing-up brush to remove stubborn dirt.
6. Reassemble the mesh filter, flat filter and the filter.
7. Put the mesh filter, flat filter and the filter back into the appliance. Turn the filter clockwise to lock the filter system.

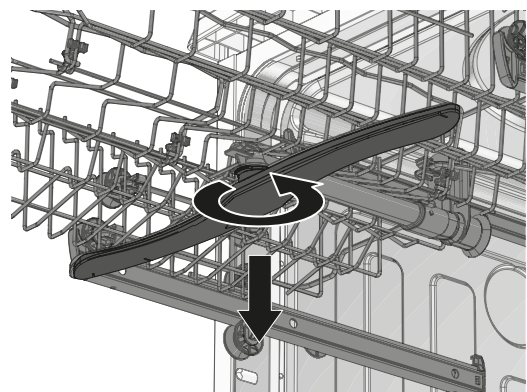


## 5.3. CLEANING THE SPRAY ARMS

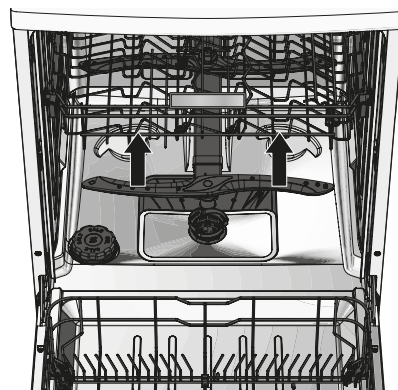
It is important to clean the spray arms regularly. If the holes in the spray arms are blocked, water can spray against the door, allowing the appliance to leak water.

Clean the spray arms once every two months.

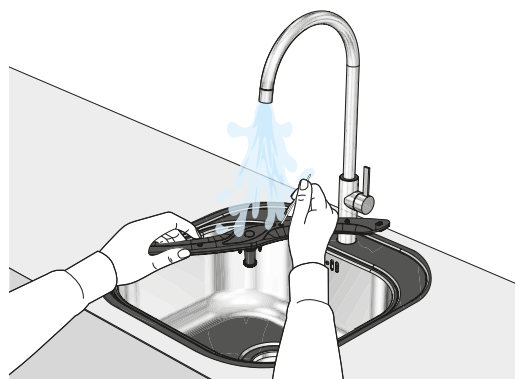
1. Hold the knurled ring on top of the top spray arm and loosen the top spray arm clockwise.



2. Pull off the bottom spray arm.



3. Clean the top spray arm and the bottom spray arm under running water. Use a washing-up brush to remove stubborn dirt.
4. Use a narrow and pointed stick to remove the dirt from the holes.
5. Place the top spray arm and the bottom spray arm back into the appliance.



## 6. TROUBLESHOOTING



### WARNING!

**ELECTROCUTION HAZARD DUE TO SHORT CIRCUIT.** Do not perform any repairs to the appliance that are not described in this manual. The appliance may only be repaired by an authorised service technician.

Some problems can be easily solved by yourself using the table below. If the descriptions below do not solve your problem, please contact our customer service team: [www.wisberghome.com](http://www.wisberghome.com)

PROBLEM	POSSIBLE CAUSE	POTENTIAL SOLUTION
<b>The appliance will not start.</b>	The power cable is not connected to an earthed socket.	Plug the power cable into an earthed socket.
	The RCD is switched off.	Switch RCD on.
	The water pressure is low.	Check that the supply hose is connected correctly. Fully open the stop cock.
	The circle behind the sight glass of the aqua stop is red instead of orange. The aqua stop or appliance is defective.	An authorised service technician is needed to solve the problem. Please contact customer service.
	The door is not properly closed.	Close the door properly.
<b>Water is leaking from the appliance.</b>	The holes in the spray arms are blocked.	Clean the spray arms. Follow the instructions in chapter 5.3. Cleaning the spray arms.
	A component of the appliance is defective.	An authorised service technician is needed to solve the problem. Please contact customer service.

PROBLEM	POSSIBLE CAUSE	POTENTIAL SOLUTION
The water is not pumped out.	The discharge hose is twisted or clamped.	Check whether the discharge hose is blocked.
		Check whether the water drainage is blocked.
	The filter system is clogged.	Remove the blockage from the filter system.
A lot of foam is created during a wash.	The wrong dishwasher detergent has been used.	Only use dishwasher detergent suitable for dishwashers.
	Rinse aid has been spilled.	Remove the residual rinse aid around the rinse aid reservoir with a soft, dry cloth.
There is a deposit on the inside of the appliance.	The hardness of the water can cause limescale build-up.	Clean the inside of the appliance with a special dishwasher cleaner. Follow the cleaning product instructions.
	The dishwasher detergent gives off colour.	Use dishwasher detergent without dyes.
There are rust marks on the cutlery.	The cutlery is not corrosion-resistant.	Only place corrosion-resistant cutlery in the appliance.
	No short programme has been started after the dishwasher salt was topped up.	Remove the remaining dishwasher salt around the salt reservoir with a soft, dry cloth. Start a short programme to remove the last remnants of dishwasher salt.
	The salt reservoir cap is not properly closed.	Screw the cap securely onto the salt reservoir.
The appliance makes an exceptional amount of noise.	The spray arm is blocked by tableware.	Open the door. Move the tableware which causes the problem. Close the door.
	Tableware is loose in the appliance.	
	The appliance is not level.	Level the appliance. Follow the instructions in chapter 3.4.4. Level the appliance.
The dishes are not clean.	The dishes are not placed properly or are placed too close together in the racks.	Follow the instructions in chapter 4.1. Putting the dishes in the dishwasher.
	The selected programme is not powerful enough.	Select a more powerful programme.
	Too little dishwasher detergent has been used.	Follow the dishwasher detergent instructions for the correct amount of dishwasher detergent per wash.
	The spray arm is blocked by tableware.	Open the door. Move the tableware which causes the problem. Close the door.
	The filter system is dirty.	Clean the filter system. Follow the instructions in chapter 5.2. Cleaning the filters.
	The water softening level is incorrectly set.	Set the water softening level to the water hardness in your region. Follow the instructions in chapter 3.5.1. Setting the water hardness.

PROBLEM	POSSIBLE CAUSE	POTENTIAL SOLUTION
<b>There are white marks on the tableware.</b>	The dishwasher salt must be topped up.	Refill the dishwasher salt. Follow the instructions in chapter 3.5.3. Add the dishwasher salt.
	The water softening level is incorrectly set.	Set the water softening level to the water hardness in your region. Follow the instructions in chapter 3.5.1. Setting the water hardness.
	Too much dishwasher detergent was used.	Follow the dishwasher detergent instructions for the correct amount of dishwasher detergent per wash.
<b>Dishwasher detergent remains in the dishwasher detergent reservoir.</b>	Tableware is blocking the dishwasher detergent reservoir.	Move the tableware which causes the problem.
<b>The dishes are not dry.</b>	The dishes are not properly placed in the racks.	Follow the instructions in chapter 4.1. Putting the dishes in the dishwasher.
	The dishes were taken out of the appliance too soon.	Wait a few minutes after the end of the programme before removing the dishes from the appliance.
	The selected programme does not have a drying phase.	Choose a programme with a drying phase.

ERROR MESSAGES ON THE DISPLAY	POSSIBLE CAUSE	POTENTIAL SOLUTION
<b>E1</b>	The water pressure is low.	Check that the supply hose is connected correctly. Fully open the stop cock.
<b>E3</b>	The heating element is defective.	An authorised service technician is needed to solve the problem. Please contact customer service.
<b>E4</b>	There is a leak somewhere.	<ol style="list-style-type: none"> <li>1. Unplug the power cable from the earthed socket.</li> <li>2. Check that the supply hose is connected correctly. Fully open the stop cock.</li> </ol>
		Close the door properly.
		<ol style="list-style-type: none"> <li>1. Unplug the power cable from the earthed socket.</li> <li>2. Check whether the discharge hose is blocked.</li> </ol>
		<ol style="list-style-type: none"> <li>1. Unplug the power cable from the earthed socket.</li> <li>2. Check whether the water drainage is blocked.</li> <li>3. Remove excess water from the bottom of the appliance before switching it on again.</li> </ol>
<b>E8</b>	There is a fault in the discharge pump.	Press the on-/off switch again to completely switch off the device. Press the on/off button to turn on the appliance.
		An authorised service technician is needed to solve the problem. Please contact customer service.
<b>EC</b>	There is a fault in the circuit board or motor.	Press the on-/off switch again to completely switch off the device. Press the on/off button to turn on the appliance.
		An authorised service technician is needed to solve the problem. Please contact customer service.
<b>Ed</b>	No contact can be made between the circuit board and the display.	An authorised service technician is needed to solve the problem. Please contact customer service.

## 7. TRANSPORT AND STORAGE

### ⚠ CAUTION!

- DANGER OF ENTRAPMENT DUE TO TILTING THE APPLIANCE. Always wear protective gloves and closed shoes when moving the appliance.
- RISK OF INJURY FROM LIFTING HEAVY OBJECTS. Always move the appliance with two people. Use two hands when moving, lifting or turning the appliance.

### ⚠ NOTICE!

RISK OF DAMAGE TO THE DEVICE. Never drop the appliance and avoid bumping. Dropping or bumping the appliance may affect the proper operation of the appliance. Do not use the appliance if it has been dropped.

1. Unplug the power cable from the earthed socket.
2. Clean the appliance. Follow the instructions in chapter 5.Cleaning and maintenance.
3. Close the stop cock.
4. Place a bucket or washing-up bowl under the ends of the supply hose and discharge hose. Water can leak out of the supply hose and discharge hose during disconnection.
5. Disconnect the aqua stop and supply hose from the stop cock.
6. Disconnect the discharge hose from the siphon or drain pipe.
7. Leave the door open for at least 24 hours so that all the moisture can escape from the appliance.
8. Carefully remove the appliance from its place.
9. Secure the door with tape or string to prevent the door from opening.
10. Pack the appliance in soft packaging such as bubble wrap or a blanket to prevent damage.
11. Place the appliance in the transport vehicle. If you need to transport the appliance over a large distance, use a hand truck.
12. Secure the appliance to prevent sliding.

## 8. SAFE DISPOSAL

### 8.1. DISPOSING OF PACKAGING MATERIAL

The packaging material consists of various materials. When disposing of packaging material, follow national and local regulations regarding the environmentally friendly disposal of packaging material.

### 8.2. DISPOSING OF THE APPLIANCE



The materials used in this appliance and marked with this symbol are recyclable. The marking indicates that this product should not be disposed of with household waste throughout the EU.



This symbol indicates that the appliance must not be disposed of with other household waste within the EU. By properly disposing of the appliance, you help prevent potential hazards to the environment and public health. Recycling materials contributes to the conservation of our natural resources. Therefore, do not dispose of waste electronic appliances along with household waste. When disposing of the appliance, follow national and local regulations regarding the environmentally friendly disposal of electronic appliances. You can also contact Wisepick Productions B.V. if you do not want to use the appliance anymore or to return the appliance.