



User Guide

Contents

Getting started

VIVE Eagle features	5
What's inside the box?	6
About VIVE Eagle	6
Status LED	7
Charging the glasses	9
Setting up your glasses for the first time	9

Basics

Turning the glasses on and off	13
Restarting the glasses	13
Submitting feedback for your glasses	13
Resetting the glasses (factory reset)	14
Cleaning VIVE Eagle	14

Getting the most out of your glasses

Using voice commands	16
Using the AI button	17
Using the touchpad	17
Using head gestures	18
Taking photos	18
Recording videos	19
Recording slow-motion videos	20
Recording voice notes	21
Live streaming	22
Using live translation	23

VIVE Connect app

About VIVE Connect app	25
Pairing and unpairing your glasses	26
Connecting and disconnecting your glasses	27
Setting the AI button behavior	27
VIVE AI screen	29
Personalizing VIVE AI	30
Managing translations	33
Managing memos	33
Managing voice recordings	35
Managing VIVE AI chats	38
Managing media	40
Managing your VIVE AI subscription	43
Adding a live streaming account	44
Cloud backup and restore	44
Managing app permissions	45
Setting an auto turn off timer	46
Locating your glasses	46
Updating the VIVE Eagle firmware through VIVE Connect	47

Solutions and FAQs

General	48
VIVE AI	56
Media	58
Maintenance	61
Lenses and eye safety	61

Appendix

Recommended voice commands	63
Supported languages for Visual translation	69
Supported languages for live translation	70
Supported languages for VIVE AI Notes	73

Trademarks and copyrights

About this guide

We use the following symbols to indicate useful and important information:



This is a note. It provides detailed information for setup, common questions, and what to do in specific situations.



This is a tip. It will give you an alternative way to do a particular step or procedure that you may find helpful.



This indicates important information that you need in order to accomplish a certain task or to get a feature to work properly.



This is a warning. Take note to avoid potential problems or prevent damage to your hardware.

Information contained in this guide may have changed. For the most up-to-date information, including the latest version of this guide, go to [VIVE Support](#).

Before using the product, carefully review VIVE safety information and follow all product safety and operating instructions on <https://www.vive.com/legal/>.

Getting started

VIVE Eagle features

VIVE Eagle AI glasses are built for adventurers, blending AI-powered features with sleek design. With open-ear audio for awareness and all-day comfort, VIVE Eagle is the ultimate companion for explorers who want to stay connected, secure, and stylish.

Stylish, lightweight design

Lightweight, stylish smart glasses you can wear all day.

Learn where everything is by going to [About VIVE Eagle](#) on page 6.

Enhanced audio with virtual bass and anti-leakage speakers

Deep bass and private audio, redefined for smart glasses.

- Check [Using the touchpad](#) on page 17 to learn how to control media playback with the touchpad.
- Use your voice to control media playback with these commands. See [Recommended voice commands](#) on page 63.

Hands-free photos and videos

Effortlessly capture moments from your unique perspective.

- Check out [Taking photos](#) on page 18 and [Recording videos](#) on page 19 to learn how to snap pictures and record videos.
- Learn how to back up the photos and videos you've captured on VIVE Eagle by going to [Importing media from your glasses](#) on page 40.

Snap translation (Visual Language Assistance)

Translate text by simply looking at it. VIVE Eagle can translate multiple languages including French, Japanese, and German. For a complete list of supported languages, check the VIVE Connect app.

AI memory recall

Never forget life's little details again.

- Learn how to ask AI to recall memos by going to .
- Check out [Manually adding a memo](#) on page 33 to find out how to manually add memos to Memory.

Integrated smart assistant support

VIVE Eagle uses both LLM and your phone's assistant to help you with daily tasks.

Magnetic charging for all-day use

Charge effortlessly and keep going all day.

Go to [Charging the glasses](#) on page 9 to learn how to charge VIVE Eagle.

Privacy and security compliance

With encryption, your data is safe and secured on both VIVE Eagle and VIVE Connect app. You have full control over your data and your identity cannot be accessed or traced by third-party AI providers.

AI button: Instant Access to Smart, Visual Assistance

Your on-demand smart assistant, just one button away.

Go to [Setting the AI button behavior](#) on page 27 to learn how to customize it.

What's inside the box?

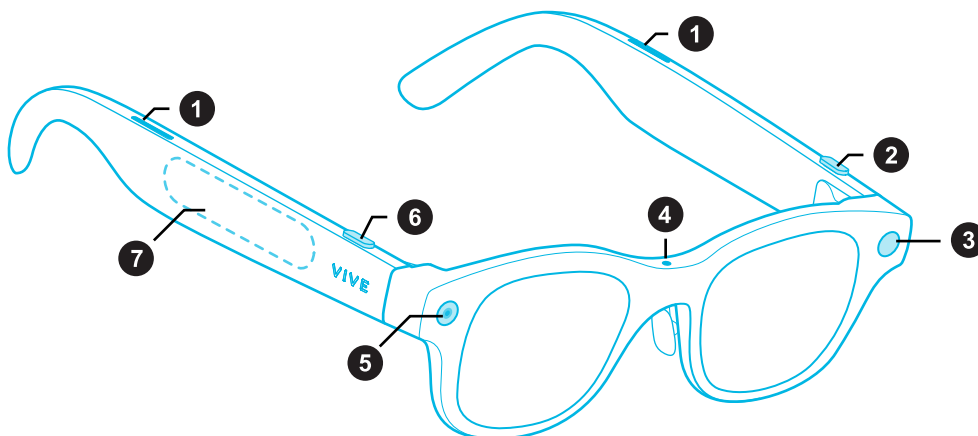
Your VIVE Eagle comes with the following items:

- VIVE Eagle glasses
- Charging cable
- Glasses case
- Safety and Warranty Card

About VIVE Eagle

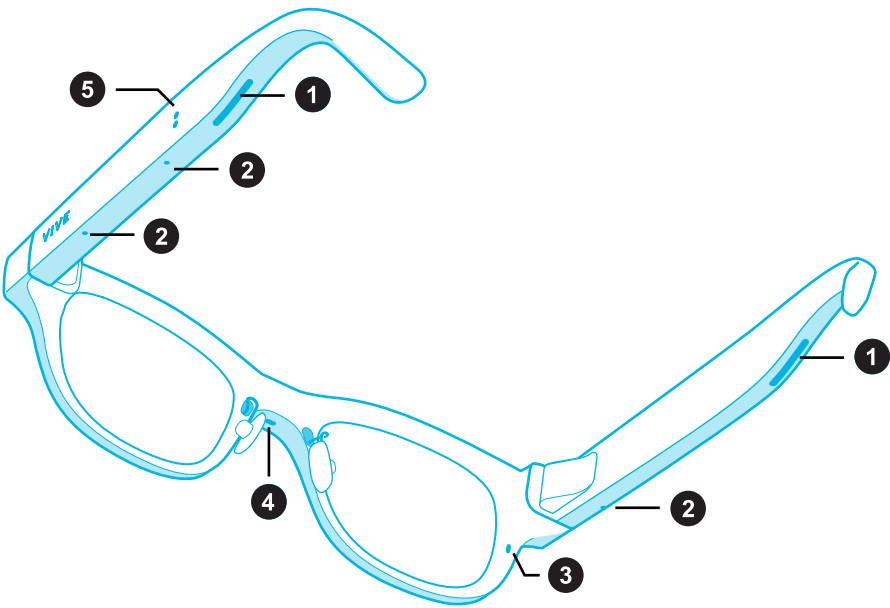
Familiarize yourself with the components of the glasses before use.

Outside and front views



1. Speakers	5. Capture LED
2. AI button (Power)	6. Capture button
3. Camera	7. Touchpad
4. Microphone	

Inside and bottom views



1. Speakers	4. Microphone
2. Microphone	5. Charging connector
3. Status LED (See Status LED on page 7)	

Status LED

The LED on the inner right side of the glasses indicates the current status.

Power and system

Behavior	Color	Status
Fades in and out continuously	White	Powering on
Fades in for three seconds then turns off	White	Ready to use
Blinks once	White	Powered on
Turns on then fades out for three seconds	White	Powering off
Blinks continuously	White and pink	Updating the firmware
Blinks white and pink four times	White and pink	Resetting to factory settings

Pairing and connection

Behavior	Color	Status
Blinks fast continuously	White	Pairing
Blinks twice	White	Connected
Blinks continuously	White	Searching for device
Blinks three times	Pink	Failed to connect
Blinks continuously	Pink	Failed to connect due to low battery

Battery and charging

Behavior	Color	Status
Solid	White	Fully charged (glasses not worn)
Fades in then turns off	White	Fully charged (glasses worn)
Solid	Pink	Charging (glasses not worn)
Fades in then turns off	Pink	Charging (glasses worn)
Blinks slowly and continuously	Pink	Charging (glasses battery is too low to power on)
Blinks twice	Pink	Low battery
Blinks continuously	Pink	Charging error

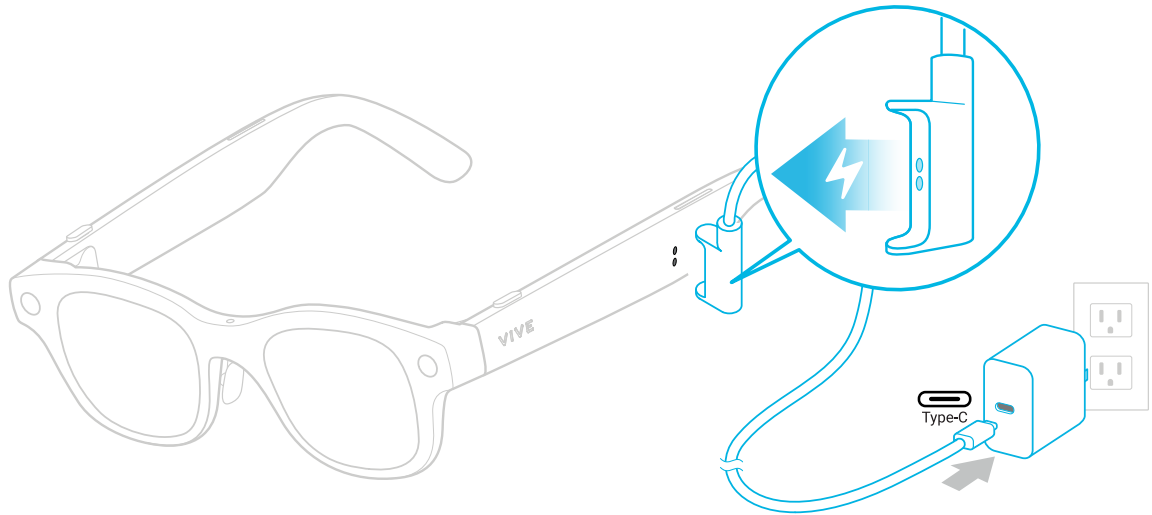
Activity and notifications

Behavior	Color	Status
Blinks twice fast	White	New notification received
Solid	White	Recording a video
Blinks once	White	Captured a photo
Blinks every one second	White	Receiving an incoming call
Blinks continuously	White	AI is listening
Blinks twice	Pink	System error
Blinks continuously	Pink	Glasses overheating

Charging the glasses

You can charge the glasses using the charging cable.

Charge the glasses by connecting the USB-C end of the charging cable to any USB charger with an output of at least 4.5 watts. Then connect the other end of the cable to the charging connector on the left temple of the glasses.



- When charging the glasses and they're not worn, the status LED turns solid white when fully charged.
- The charging connector is reversible. You can connect it to your glasses in either direction.

Setting up your glasses for the first time

Set up VIVE Eagle with the VIVE Connect app. VIVE Connect will guide you step-by-step through the setup process.

To find out where you can download VIVE Connect, see [About VIVE Connect app](#) on page 25.

Here's how to set up VIVE Eagle with VIVE Connect:

1. Launch VIVE Connect on your phone.



Make sure your phone's Bluetooth® is turned on before launching VIVE Connect.

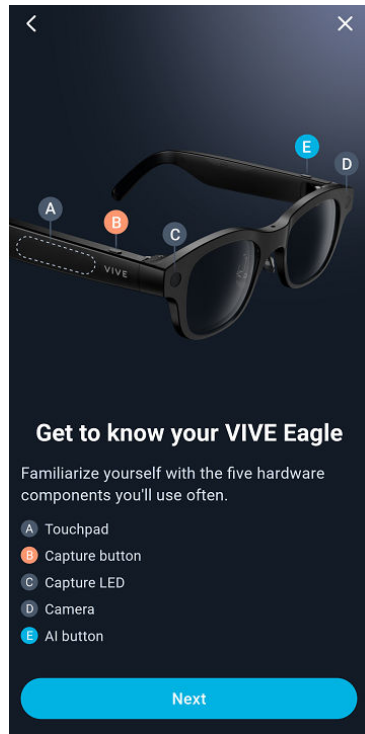
2. Read the **Terms and License Agreement** and **Privacy Policy** and select the box.



You need to agree to the Terms and License Agreement and Privacy Policy to continue.

3. Tap **Get started**.

4. Sign in with your HTC account or tap **Create an account** to create a new account using your email address.
5. Go through the screens to learn the locations of the hardware controls, camera, and charging connector on VIVE Eagle.



6. Once you see the **Power on glasses** screen, long press the AI button on the left temple until the status LED turns white and fades in and out continuously.

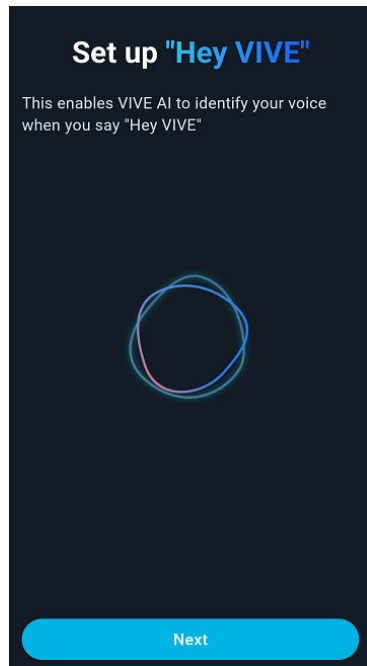


7. Wait for the status LED to start blinking white, and then tap **Next**.
8. On the dialog, tap **Pair**.
9. On your glasses, press the AI button to confirm that you're pairing them to your phone.
10. On the **Pairing successful** screen, tap **Next**.
If there's a system update available, make sure to install it to get the latest features and enhancements.
11. Put on your glasses.
12. On the **Hi, [username]** screen, tap **Change name** to enter the name you want VIVE AI to call you.
13. Enter your name and tap **Save**.
14. Listen to the name to confirm that it's the name you want, and then tap **Yes**.

15. Tap **Next**.

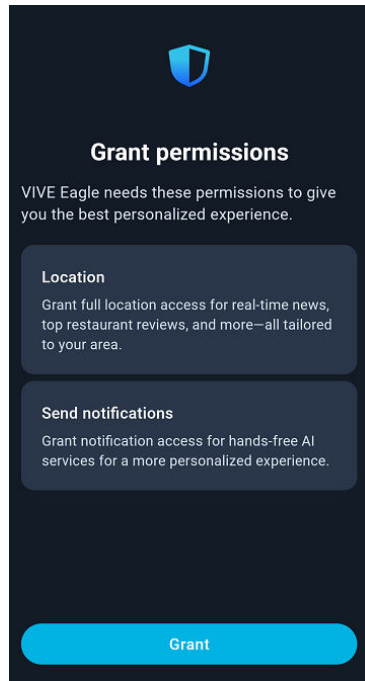
16. Follow the onscreen instructions to train VIVE AI with your voice so you can wake it up by saying "Hey VIVE."

"Hey VIVE" is the wake word that activates your glasses to listen for voice commands.



17. Read the **Privacy policy** and tap **Got it**.

18. Read the permissions needed by VIVE Eagle and VIVE Connect, and then tap **Grant** > **Next**.



19. On the **Tutorials** screen, tap **Start** to go through some of the features that you can use on VIVE Eagle.



- While going through the tutorials, tap **Skip** in the upper right to skip the current tutorial.
- At the end of the setup, you have the option to share your AI queries anonymously.

Basics

Turning the glasses on and off

Press the AI button on the left temple to turn VIVE Eagle on and off.

- **Turn on:** Long press the AI button for two seconds.
- **Turn off:** Long press the AI button for five seconds.



You can also turn off your glasses using VIVE Connect when your glasses are connected to it. Launch VIVE Connect and then tap  > **General** >  > **Turn off**.

Restarting the glasses

If your glasses are unresponsive or you're having an issue with them, try restarting and see if it solves the issue. To restart the glasses, do any of the following:

- With your glasses connected to VIVE Connect, launch the app, and then tap  > **General** >  > **Restart**.
- Long press the AI button for five seconds to turn the glasses off, and then press the AI button for two seconds to turn them back on.

If you're having problems restarting your glasses, you can do a forced restart. Long press the AI button for around 12 seconds to force restart your glasses.

Submitting feedback for your glasses

Send us feedback about VIVE Eagle or report an issue that you're having with it. Here's how:

1. Launch VIVE Connect on your phone.
2. Tap .
3. Scroll down and tap **Feedback**.

4. Select a **Category** and enter your feedback under **Description**.



- If you're experiencing an issue with your glasses, describe it in as much detail as possible.
- Upload photos or videos (up to five total) to help us better understand your feedback.
- Turn on **Contact me via email** so we can email you a response.

5. Tap **Submit**.

6. Choose whether or not to include logs.

If you're submitting feedback related to an issue you're having with your glasses, we strongly recommend including the logs to help us better understand the issue.



If your phone is connected to Android Auto™ or Apple CarPlay, you'll need to disconnect from it first to submit feedback.

Resetting the glasses (factory reset)

If the glasses have a persistent problem that cannot be solved, you can perform a factory reset. A factory reset reverts the glasses to factory default while still keeping the most recently installed firmware version.



Factory reset will remove all data from the glasses. Be sure to back up any data, photos, and videos you want to keep before you do a factory reset.

1. Connect your VIVE Eagle to VIVE Connect.

For details, see [Connecting your glasses](#) on page 27.

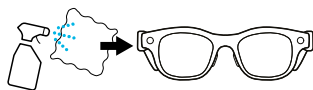
2. Tap .

3. Tap **General** > **Factory reset** > **Reset**.

Cleaning VIVE Eagle

Keep VIVE Eagle clean and hygienic with a few simple tips.

Do's



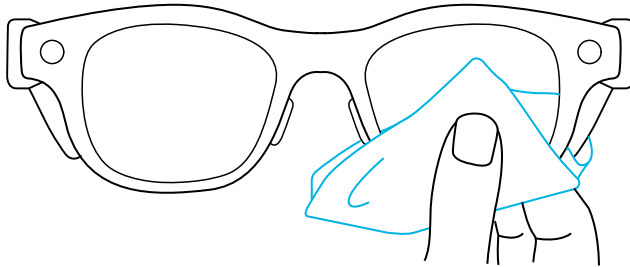
- Use a dry cloth to remove dust and dirt.
- Dampen a cloth with a neutral and soft cleaner to wipe down the hard plastic of the glasses.
- Use a dry cloth to pat-dry the frame.

Don'ts



- Don't spray or pour liquid directly on your glasses.
- Don't submerge your VIVE Eagle in liquid.
- Don't use other cleaning agents, such as bleach or alcohol, especially on the frame and temples.

Cleaning the lenses



- Use a damp cloth and mild soap to clean the lenses, then dry them with a soft, clean cloth.
- Don't use solvents (for example, acetone or alcohol in high concentration level) or aggressive detergents which may alter the features of the lenses.
- Avoid waterless cleaning, since dirt particles might scratch the lens.
- Don't clean sunglass lenses with clothing, towels, or paper.
- Don't use commercial glass or household cleaners for cleaning the lenses.

Getting the most out of your glasses

Using voice commands

You can use your voice to wake up and interact with the VIVE AI assistant linked to your VIVE Eagle.

Use the following phrases after the wake word to ask VIVE AI to perform basic tasks. To learn how to set the wake word, see [Setting the wake word](#) on page 30.

Task	Voice command
Take a photo.	Take a photo.
Record a video.	Record a video.
Save a memo.	Remember this.
Translate the text you're looking at.	Translate this.
Read out the text you're looking at.	Read this.
Learn more about the area you're looking at.	Describe the area.
Learn more about the subject you're looking at.	What is this?
Check reviews on the establishment you're looking at.	How is this place?



- Make sure **Assistant responses on lock screen** or **Allow Siri When Locked** is turned on in your phone's Settings. See [How can I make VIVE AI do what I ask?](#) on page 56.
- You can ask VIVE AI to take a photo or video even if VIVE Eagle is disconnected from VIVE Connect. For other voice commands, make sure that your phone is connected to the internet and your VIVE Eagle is connected to VIVE Connect. For details, see [Connecting your glasses](#) on page 27.
- If VIVE AI detects that your subject contains sensitive or inappropriate content, it will notify you why it cannot process your request.
- For a more comprehensive list of voice commands, see [Recommended voice commands](#) on page 63.
- If you're having trouble with voice commands, or if VIVE Eagle doesn't seem to be responding to them properly, try restarting your phone and see if it solves the issue.



When asking VIVE AI about a subject that you are looking at, make sure that the subject is within the camera's field of view, has ample lighting, and that its background is not busy.

Using the AI button

You can press the AI button once or twice to perform specific tasks based on your settings. For details, see [Setting the AI button behavior](#) on page 27.

Using the touchpad

You can use the touchpad to answer, end, and reject calls, cancel AI responses, adjust the volume of your VIVE Eagle speakers, and control media playback on your phone.

Media playback	Gesture
Play/Pause	Tap once
Next	Double tap
Previous	Triple tap
Volume up	Swipe forward
Volume down	Swipe backward

Incoming call	Gesture
Answer call	Tap once
End/Reject call	Double tap
Volume up	Swipe forward
Volume down	Swipe backward

AI chat	Gesture
Cancel an ongoing AI assistant response	Tap once
Skip the ongoing AI assistant response and ask a new question	Tap twice



- You can only skip AI responses if **Follow-up mode** is turned on. For details, see [Follow-up mode](#) on page 32.
- Touchpad gestures are turned on by default. You can turn them off on the VIVE Connect app by tapping  > **Gestures** > **Touchpad** > **Touchpad gestures** .

Using head gestures

While wearing the VIVE Eagle, you can move your head to answer or reject incoming phone calls.

By default, head gestures are turned off. You can turn them on and edit the gesture settings by following the steps below.

1. Launch VIVE Connect on your phone.
2. Tap  on the bottom-right of the screen.
3. Tap **Gestures** > **Head**.

If you don't see **Head** on your screen, swipe left on the tab menu.

4. Turn on **Head gestures**.

The default gesture settings are listed below. You can edit these by tapping **Up and down** or **Side to side** and then selecting **Accept** or **Decline**.

Incoming call	Gesture
Answer call	Nod (move your head up and down)
Reject call	Shake (move your head side to side)

Taking photos

There are two ways to take photos using your VIVE Eagle.



To protect the privacy of those around you, you won't be able to take photos if the capture LED is covered or if the glasses are not worn. The capture LED is a built-in privacy feature designed to let others know when you're using the glasses to take photos.

- **Voice command:** Say the wake word, and then "Take a photo".

For a more comprehensive list of voice commands, see [Recommended voice commands](#) on page 63.

- **Capture button:** Press the capture button on the right temple.

For details on how to import and access your photos, see [Managing media](#) on page 40.



- If you take indoor photos, we recommend turning on **Automatic** for flicker reduction. In VIVE Connect, tap  > **General** > **Advanced** > **Flicker reduction** to help prevent flicker. Alternatively, if you know the power frequency used in your region, you can select it manually.
- You can also have VIVE AI warn you if the photo you just took might be blurry due to glasses movement. In VIVE Connect, tap  > **Media** and then turn on **Glasses movement warning**.

Your glasses need to be connected to VIVE Connect to see the **Advanced** and **Media** settings. See [Connecting your glasses](#) on page 27.

Recording videos

There are two ways to record videos using your VIVE Eagle.



To protect the privacy of those around you, you won't be able to record videos if the capture LED is covered or if the glasses are not worn. The capture LED is a built-in privacy feature designed to let others know when you're using the glasses to record videos.

- **Voice command:** Say the wake word, and then "Record a video".

For a more comprehensive list of voice commands, see [Recommended voice commands](#) on page 63.

- **Capture button:** Long press the capture button on the right temple for two seconds.

You can stop an ongoing recording by pressing the capture button or saying the wake word followed by "Stop recording".

For details on how to import and access your videos, see [Managing media](#) on page 40.



If you take indoor videos, we recommend turning on **Automatic** for flicker reduction. In VIVE Connect, tap  > **General** > **Advanced** > **Flicker reduction** to help prevent flicker. Alternatively, if you know the power frequency used in your region, you can select it manually.

Your glasses need to be connected to VIVE Connect to see **Advanced** in **General**. see [Connecting your glasses](#) on page 27.

Recording slow-motion videos

You can use your VIVE Eagle to record videos that support slow-motion editing. There are two ways to do this.



To protect the privacy of those around you, you won't be able to record slow-motion videos if the capture LED is covered or if the glasses are not worn. The capture LED is a built-in privacy feature designed to let others know when you're using the glasses to record videos.

- **Voice command:** Say the wake word, and then "Record in slow-mo".

For a more comprehensive list of voice commands, see [Recommended voice commands](#) on page 63.

- **AI button:** Press or long press the AI button.



Make sure to set **Slow-motion video** as the AI button action. For details, see [Setting the AI button behavior](#) on page 27.

To stop an ongoing recording, press the capture button or say the wake word followed by "Stop recording". If your video reaches one minute, recording will stop automatically.

Slow-motion videos are saved on your glasses. You can import them anytime to your VIVE Connect gallery. For details, see [Importing media from your glasses](#) on page 40.

Once in the gallery, you can tap  to view your slow-motion videos. The video duration will appear longer since the slow-motion effect is already applied. You can then save the videos to your phone and use your phone's built-in photo app to fine-tune the effect. For details, see [Saving media to your phone](#) on page 41.

Recording voice notes

You can record voice notes as well as face-to-face meetings and conversations with VIVE Eagle and then import, transcribe, and summarize them with VIVE Connect and VIVE AI Notes. For details, see [Managing voice recordings](#) on page 35.



- The maximum length for each voice recording is two hours.
- First-time users of VIVE AI Notes automatically receive free transcription minutes that are consumed depending on the length of recordings.



To use the voice recording feature, make sure that you are wearing your glasses. By default, voice recording automatically stops once you take off your glasses. You can turn on continuous recording to ensure that your recording is not interrupted even if you remove your glasses for a few minutes. For details, see [Configuring the voice recording settings](#) on page 38.

There are three ways to record voice notes using your VIVE Eagle.

Method	Action
Voice command	Say the wake word, and then "Start voice recording". To stop voice recording, say the wake word, and then "Stop voice recording". For a more comprehensive list of commands, see Recommended voice commands on page 63.
VIVE Connect	1. Connect your VIVE Eagle to VIVE Connect. For details, see Connecting and disconnecting your glasses on page 27. 2. On the VIVE AI screen , tap Voice recording, and then tap . To stop voice recording, tap .
AI button	You can set voice recording as the default action when you press the AI button once or twice. For details, see Setting the AI button behavior on page 27. To stop voice recording, press the AI button once or twice, depending on the gesture you assigned.



If it's your first time to use this feature, you will be prompted to read the feature notice in VIVE Connect and then tap **I understand**.



When recording, remember to speak loudly and clearly, and make sure that all people in your conversation are near your glasses when they're speaking.

Live streaming

VIVE Eagle lets you live stream your camera feed to your linked YouTube® or Twitch account. While streaming, camera functions, including taking photos and recording videos are turned off.



To protect the privacy of those around you, you won't be able to live stream if the capture LED is covered or if the glasses are not worn. The capture LED is a built-in privacy feature designed to let others know when you're using the glasses for live streaming.

Before starting a live stream, make sure to set up your live streaming service. For details, see [Adding a live streaming account](#) on page 44.



You must have at least 50 channel subscribers to be able to live stream on YouTube.

1. Connect your VIVE Eagle to VIVE Connect.

For details, see [Connecting and disconnecting your glasses](#) on page 27.

2. Tap  > **Live streaming**.

3. Select a service.

4. Edit the live stream settings.

The available settings depend on the platform you're using.

Setting	Description
Title	Set a name for your stream.
Description	Add a description.
Privacy	Set the privacy settings to limit who can view your stream.
Announcement settings	These settings let you get notified every time viewers interact with your stream. ▪ Announce tips: Choose to get notified when you receive All tips or High-value tips only. ▪ Announce viewer count: Get notified when you reach certain viewer count milestones. ▪ Announce positive reactions: Get notified when you receive positive reactions. These settings are only available to VIVE AI Pro subscribers.
Category	Set the YouTube live stream category.
Audience	Set the YouTube audience age restriction.
Content classification labels	Set the Twitch content classification label.

5. Tap **Go live**.



- Keep VIVE Connect in the foreground for the best streaming quality.
- You can tap your user avatar on the upper left to watch your live stream from your selected service.

6. Control the stream.

Option	Description
Switch the camera	Tap any of the buttons to switch the camera you're using for your stream. ▪ Glasses camera  ▪ Phone camera (rear)  ▪ Phone camera (front) 
Mute or unmute the stream	Tap  or  .
Show the live comments	Tap  . These settings are available to both VIVE AI Plus and VIVE AI Pro subscribers.
Open the announcement settings menu	Tap  .
Pause the stream.	Tap  . To continue the stream, tap Resume live streaming .
Open the sharing menu	Tap  .

7. When you're done, tap .

8. Confirm the action by tapping **Stop**.

Using live translation

You can use live translation to translate a conversation or ongoing speech.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Live translation**.



If it's your first time using this feature, you must read and agree to the **Terms and privacy notice**.

3. Set the input and output languages.

- **Them:** This is the input language of the speaker or the person you're talking to.
- **Me:** This is the output language that their speech will be translated to.



The number of available languages and your access to multiple language translation depends on your subscription type. For details, [Supported languages for live translation](#) on page 70.



Under **Them**, you can select **Auto detect** in case you are unsure of the input language or are expecting to translate multiple languages. This option is only available to VIVE AI Pro subscribers.

4. Set the translation mode.

- **Conversation** : This mode lets you translate a conversation between you and another person.
- **Listening** : This mode lets you listen for and translate any ongoing speech.



- You can tap  to split the screen, so both you and the person opposite you can read the live translation.
- You can also set the size of the translated text by tapping  and then moving the font size slider.

5. Set the audio playback device.

Tap , then turn on your preferred translation playback device.

- **Play from glasses** : You will hear the translation from your glasses.
- **Play from phone** : You will hear the translation from your phone.

You can turn on both options to play the translation from both your phone and your glasses. 

6. When you're ready to translate, tap .

7. When you're done, tap .



- If you still want to continue your current translation session, tap .
- If you want to end your session, tap , then **End session**. The transcript will automatically be saved to your history.

VIVE Connect app

About VIVE Connect app

VIVE Connect for Android and iOS is the companion app for VIVE Eagle. It allows you to set up your glasses, including its AI functions and button behaviors, and manage your chats, memos, and captured media.



VIVE Connect requires Android 10 or later, or iOS 17.6 or later.

You can download VIVE Connect from:

- [Google Play](#)
- [App Store](#)

Here are some of the things you can do with VIVE Connect:

- Easily set up your VIVE Eagle. See [Setting up your glasses for the first time](#) on page 9.
- Set the actions for the AI button. See [Setting the AI button behavior](#) on page 27.
- Manage your media, memos, and VIVE AI chats. See [Managing media](#) on page 40, [Managing memos](#) on page 33, and [Managing VIVE AI chats](#) on page 38.
- Install system updates on the glasses. See [Updating the VIVE Eagle firmware through VIVE Connect](#) on page 47.
- Reset the glasses to factory settings. See [Resetting the glasses \(factory reset\)](#) on page 14.

What languages does VIVE Connect support?

The VIVE Connect interface supports English (US and UK), French, German, Japanese, Spanish, and Traditional Chinese. For voice commands and responses, it also supports Traditional Chinese (Hong Kong).

Pairing and unpairing your glasses

Pairing your VIVE Eagle with VIVE Connect allows you to send media to your phone and access VIVE AI functions.

Pairing your glasses



- Initializing the pairing process automatically clears any stored data on your glasses. If your VIVE Eagle is currently paired with a different phone, make sure to import all media beforehand to prevent losing any important data.
- Make sure that your phone has Bluetooth turned on.

1. Launch VIVE Connect on your phone.
2. Tap  > **Pair new**.
3. Read the **Terms and License Agreement** and **Privacy Policy** and select the box.



You need to agree to the Terms and License Agreement and Privacy Policy to continue.

4. Tap **Get started**.
5. Sign in with your HTC account.
6. Grant the necessary VIVE Connect app permissions.
7. Follow the onscreen instructions.

Unpairing your glasses



Before unpairing your glasses, make sure to import all important media to your phone. Initializing the pairing process automatically clears any stored data on your glasses.

1. Launch VIVE Connect on your phone.
2. Tap  > **General** > **Unpair**.
3. Confirm the action by tapping **Unpair**.

Connecting and disconnecting your glasses

Connecting your glasses



Before starting, make sure of the following:

- Your phone has Bluetooth turned on.
- Your VIVE Eagle is already paired with an HTC account through VIVE Connect. For details, see [Pairing your glasses](#) on page 26.

1. Turn on your glasses and wait until the status LED starts rapidly blinking white.
 2. Launch VIVE Connect on your phone.
- Your glasses are connected automatically.

Disconnecting your glasses

Closing the app, turning off your glasses, or moving it beyond your phone's Bluetooth range automatically disconnects your glasses from VIVE Connect.

Setting the AI button behavior

You can set the functions you want the AI button to perform when you press it once or twice.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap



You can also tap > **Gestures** > **AI button** to edit the settings from there.

3. Tap **Press once** or **Press twice**, and then select an option.

Button behavior	Description
Wake VIVE AI	Use the AI button to wake up VIVE AI.
Custom	VIVE AI performs a custom action you've created. If you already have multiple custom actions, tap to select one. For details, see Creating custom actions on page 28 and Managing custom actions on page 29.
Latest news	VIVE AI provides a summary of the latest news relevant to your region.
Recipes	VIVE AI provides recipe suggestions based on the ingredients you're looking at.

Button behavior	Description
Voice recording	Record a voice note that you can later transcribe and summarize using VIVE AI Notes. For details, see Transcribing voice recordings using VIVE AI Notes on page 35 and Generating an AI summary using VIVE AI Notes on page 36.
Slow-motion video	Record a slow motion video of up to one minute. For details, see Recording slow-motion videos on page 20.
Landmarks	VIVE AI identifies and provides more information on the landmark or structure you're looking at.
Location reviews	VIVE AI identifies the location you're looking at and provides its latest star rating and review.
Visual translation	VIVE AI reads out a translated summary of the text you're looking at. For details, see Setting the VIVE AI language on page 30.
Artwork	VIVE AI identifies and provides more information on the artwork you're looking at.
Animals	VIVE AI identifies and provides more information on the animal or insect you're looking at.
Plants	VIVE AI identifies and provides more information on the plant, flower, or fruit you're looking at.
Scene	VIVE AI describes and gives you key details about the scene you're looking at.
Read out loud	VIVE AI reads out the text you're looking at. The text needs to be the same as the VIVE AI language. For details, see Setting the VIVE AI language on page 30.
Wake up your phone assistant	Activates your phone assistant (not VIVE AI).

Creating custom actions

Create a custom action that you want VIVE AI to perform and assign it to the AI button for quick access.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap .



You can also tap  > **Gestures** > **AI button** to edit the settings from there.

3. Tap **Press once** or **Press twice**, and then tap  next to **Custom**.

- On the New action screen, enter a **Name** for your custom action and what you want VIVE AI to do in **Action**.



If you already have existing custom actions, tap  in the upper-right corner of the screen to create a new one.

- Tap **Save**.

Managing custom actions

Edit or delete existing custom actions.

- Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
- Tap .



You can also tap  > **Gestures** > **AI button** to edit the settings from there.

- Tap **Press once** or **Press twice**, and then tap  next to **Custom**.
- Find the action you want to edit or delete, and then tap **View details**.
- Do any of the following:
 - Edit:** Edit the details, and then tap **Save**.
 - Delete:** Tap , and then confirm by tapping **Delete**.

VIVE AI screen

The VIVE AI screen  contains some helpful AI-related shortcuts, including your saved memories and chats.

Item	Description
 AI button	Tap this shortcut to set the behavior of the AI button. For details, see Setting the AI button behavior on page 27.
 Live translation	Tap this to open the Live translation screen. For details, see Using live translation on page 23 and Managing translations on page 33.
 Live streaming	Tap this to open the Live streaming screen. For details, see Live streaming on page 22.
 Memories	Tap this to view and manage all your saved memories. For details, see Managing memos on page 33.
 Voice recordings	Tap this to view and manage all your voice recording files. For details, see Managing voice recordings on page 35.

Item	Description
 AI chats	Tap this to view and manage all your chats with VIVE AI. For details, Managing VIVE AI chats on page 38.

Personalizing VIVE AI

You can edit the VIVE AI settings to match your personal preferences.

Setting the VIVE AI language



Changing the VIVE AI language also affects the language used by the VIVE Connect app.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **VIVE AI** > **Language**.
3. Select a language from the list, and then tap **Set**.

Setting the VIVE AI voice

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **VIVE AI** > **Voice**.
3. Select a style and set the speed.



The speed setting is only available to VIVE AI Pro subscribers.

Setting the wake word

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **VIVE AI** > **Wake word**.
3. Select a wake word from the list.
If it's your first time using the wake word you selected, follow the onscreen instructions to train VIVE AI to recognize your voice.

Retraining VIVE AI to recognize your voice

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **VIVE AI** > **Wake word**.
3. Tap **Retrain**, and then follow the onscreen instructions.

Adding voice samples

You can record voice samples under different conditions or environments to help VIVE AI more accurately distinguish your voice.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **VIVE AI** > **Wake word**.
3. Turn on **Use voice samples**, and then tap .
4. Tap **Add voice samples**, and then follow the onscreen instructions.
If you already have existing voice samples, tap  on the upper right.

Deleting voice samples



Deleting all voice samples automatically disables the **Use voice samples** feature. Voice samples help VIVE AI more accurately distinguish your voice under different conditions. We recommend keeping at least one voice sample for a better experience with VIVE AI.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **VIVE AI** > **Wake word**.
3. Under **Use voice samples**, tap .
4. Under the **Samples** section, press and hold one of the voice samples until it's selected.
Select all the voice samples you want to delete.
5. Tap  **Delete**.
6. Confirm the action by tapping **Delete**.

Follow-up mode

After VIVE AI responds to a question, Follow-up mode keeps it actively listening for a short period so you can ask additional questions or give another command without repeating the wake word. Here's how to turn on Follow-up mode:

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **VIVE AI** > **Follow-up mode**.
3. Turn on **Follow-up mode**, and then select how long you want VIVE AI to keep listening after it responds.



You can use the touchpad to skip responses.

Gesture	VIVE AI Behavior
Tap once	Skip ongoing response and stop listening for a follow-up prompt.
Double tap	Skip ongoing response and continue listening for a follow-up prompt.

Announce caller name

For incoming calls, you can have VIVE AI announce the caller's name, if their contact information is saved on your phone.

Here's how to turn on this feature:

1. Grant VIVE Connect the necessary app permissions.
For Android users
 1. Go to your phone's Bluetooth settings page.
 2. Find your glasses on the device list, and then make sure that VIVE Connect has permission to access your contacts and call history.



You may see your glasses appear twice on the list. Turn on this option for both.

For iOS users

1. Go to **iPhone Settings** > **Bluetooth**.
2. Find your glasses on the device list, and then tap .
3. Make sure **Secure Contacts** is turned on and that the relevant items are checked.
2. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
3. Tap  > **VIVE AI**.
4. Turn on **Announce caller name**.

Managing translations

Bookmarking a translated conversation

You can bookmark translated conversations so they are easier to find.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Live translation**.
3. On the upper right, tap .
4. Tap a conversation.
5. On the upper right, tap .

To remove the bookmark, tap .

Viewing bookmarked translated conversations

1. Launch VIVE Connect on your phone.
 2. On the VIVE AI screen , tap **Live translation**.
 3. On the upper right, tap  > .
- To go back to viewing all translated conversations, tap .

Deleting a translated conversation

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Live translation**.
3. Tap .
4. Tap a conversation.
5. On the upper right, tap .
6. Confirm the action by tapping **Delete**.

Managing memos

Manually adding a memo

Aside from asking VIVE AI to add memos for you, you can also manually create memos using VIVE Connect.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Memory**.

3. Tap , and then enter a note.



You can add an image to your note.

1. Tap , and then select an image from your VIVE Connect or phone gallery.
2. Crop the image, and then tap **Done**.

4. Tap **Save**.

Viewing a memo

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Memory**.
3. Tap a memo from the list.

Searching for a memo

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Memory**.
3. Tap , and then enter your search term.

Editing a memo



You can only edit the text in a memo. You cannot edit or delete images.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Memory**.
3. Tap a memo from the list.
4. Edit the text, and then tap  in the upper-left corner of the screen.

Deleting a memo

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Memory**.
3. Do one of the following:

Option	Steps
Delete one memo	1. Tap a memo from the list. 2. Tap . 3. Confirm the action by tapping Delete.

Option	Steps
Delete multiple memos	1. Tap Select. 2. Select the memos you want to delete. 3. Tap Delete.

Managing voice recordings

You can use VIVE AI Notes to transcribe and generate summaries for your voice recordings.



- First-time users of VIVE AI Notes automatically receive free transcription minutes that are consumed depending on the length of recordings.
- VIVE AI Notes supports multiple languages. For the full list, see [Supported languages for VIVE AI Notes](#) on page 73.

Importing voice recordings



Make sure that you are wearing your glasses during importing.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. On the VIVE AI screen , tap **Voice recordings**.
If your glasses contain any voice recordings, a notification appears on top of the screen.
3. Tap **Import** > **Connect**.

Transcribing voice recordings using VIVE AI Notes

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Voice recordings**.
3. Tap the recording you want to transcribe.
4. Tap **Transcript**.
5. Select the transcription language, and then tap **Transcribe**.
For the list of available languages, see [Supported languages for VIVE AI Notes](#) on page 73.

Generating an AI summary using VIVE AI Notes

VIVE AI Notes can provide a summary of your meetings and conversations, complete with details such as the date, participants, key points, and action items.

You can only generate an AI summary for voice recordings that have already been transcribed. For details, see [Transcribing voice recordings using VIVE AI Notes](#) on page 35.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Voice recordings**.
3. Tap the recording you want to summarize.
4. Tap .

Translating an AI summary

You can translate the AI summary of your conversation to different languages.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Voice recordings**.
3. Tap the recording with the summary you want to translate.
4. Tap  > .
5. Select a language from the list, and then tap **Translate**.



The number of available languages depends on your subscription type. For details, see [Supported languages for VIVE AI Notes](#) on page 73.

Renaming a voice recording file

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Voice recordings**.
3. Tap a recording from the list.
4. Tap  > **Rename**.
5. Enter a new name, and then tap **Confirm**.

Sharing voice recording files

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Voice recordings**.
3. Tap a recording.
4. Tap  > **Share**.

5. Select the files you want to share.

You can share the audio (.aac), transcript (.pdf), and/or the original summary (.pdf).

To share a translated summary, see [Sharing a translated AI summary](#) on page 37.

6. Tap **Next**, and then select the app you want to use for sharing.



You can tap and hold a recording from the Voice recording screen to select more than one recording. Tap  to start sharing your selected files.

Sharing a translated AI summary

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Voice recordings**.
3. Tap a recording.
4. Tap .
5. Select the translation language from the dropdown list.
6. Tap the button beside the dropdown list to set the format of the summary.
 - : Show the summary in only the translated language.
 - : Show the summary in both the original and translated languages.
7. Tap  > **Share summary**, and then select the app you want to use for sharing.

The translated summary is shared as a .pdf file.

Deleting voice recording files



Deleting the voice recording also deletes its transcript and all related AI summaries that you may have generated. If you want to keep these files, make sure to download them first. For details, see [Sharing voice recording files](#) on page 36 and [Sharing a translated AI summary](#) on page 37.



If you just want to delete a translated AI summary, see [Deleting translated AI summaries](#) on page 38.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Voice recordings**.
3. Tap a recording.
4. Tap  > **Delete**.
5. Confirm the action by tapping **Delete**.



You can tap and hold a recording from the Voice recording screen to select more than one recording. Tap  to delete your selected files.

Deleting translated AI summaries

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , tap **Voice recordings**.
3. Tap a recording.
4. Tap  >  > **Delete translation**.
5. Select the translations you want to delete.
6. Tap  **Delete**.
7. Confirm the action by tapping **Delete**.

Configuring the voice recording settings

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **Media**.
3. Scroll to **Voice recording**, then do any of the following.

Option	Description
Turn on continuous recording	By default, voice recording automatically stops once you take off your glasses. You can turn on this setting to ensure that your recording is not interrupted even if you remove your glasses for a few minutes. The maximum duration is 5 minutes. Make sure to put on your glasses before the time lapses to prevent stopping your recording. 1. Turn on Continuous recording. 2. Tap . 3. Select a duration.
Turn on the recording LED	You can help protect the privacy of the people around you by turning on the capture LED to notify them that you are recording. Turn on Recording indicator.

Managing VIVE AI chats

Viewing AI chat details

Tapping any item on the thread expands the AI chat, allowing you to view the full details and access more options.

Sharing an AI chat

You can share an AI chat as a PNG file.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , scroll down to AI chats, and then tap the chat you want to share.
3. Tap  > **Share**.
4. Select the app you want to use for sharing.

Saving an AI chat image

If your AI chat includes an image, you can save it to your phone's photo library.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , scroll down to AI chats, and then tap the chat with the image you want to save.
3. Tap the image thumbnail.
4. Tap **Save image**.

Setting a chat as an AI button action

You can set an existing chat with VIVE AI as a custom action for the AI button. Once set, pressing the button will automatically trigger VIVE AI to perform this action.

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , scroll down to AI chats, and then tap the chat you want to set.
3. Tap  > **Assign to AI button**.
4. Enter a **Name** for your custom action and what you want VIVE AI to do in **Action**.
5. Tap **Assign to AI button**.



You can tap **Save only** to add it as a custom action that you can use at a later time.

Deleting an AI chat

1. Launch VIVE Connect on your phone.
2. On the VIVE AI screen , scroll down to AI chats, and then tap the chat you want to delete.
3. Tap  > **Delete**.
4. Confirm the action by tapping **Delete**.

Deleting your AI chat history

You can clear up space by deleting AI chat logs from your history.

1. Launch VIVE Connect on your phone.
2. Tap  > **VIVE AI** > **AI chat history**.
3. Tap **Delete chats**.

4. Select a time range, and then tap **Delete chats**.
5. Confirm the action by tapping **Delete**.

Managing media

You can import photos and videos taken with your VIVE Eagle to VIVE Connect and manage them through the app.

Importing media from your glasses



Make sure that you are wearing your glasses during importing.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap .
- If your glasses contain any media, a notification appears on top of the screen.
3. Tap  and then **Import > Connect**.
VIVE Connect imports your photos and videos according to your media import settings.
For details, see [Setting the media import behavior](#) on page 42.



If your phone is connected to Android Auto or Apple CarPlay, you'll need to disconnect from it first to download media.

Enhancing photos using the AI editor

Every time you import a photo from VIVE Eagle into your VIVE Connect gallery, VIVE AI automatically detects image tilt and allows you to quickly correct it.

1. Launch VIVE Connect on your phone.
2. Tap .

3. Tap any image with the  icon in the bottom-right corner of the thumbnail.



4. Tap .



You can revert the image to its original state by tapping .

Saving media to your phone

1. Launch VIVE Connect on your phone.
2. Tap .
3. Tap the photo or video you want to save.



You can tap and hold to select more than one photo or video.

4. Tap .



If you save the same photo or video more than once, it will be saved as a duplicate in your phone's photo library.



You can automate saving a copy of your photos and videos to your phone. For details, see [Setting the media import behavior](#) on page 42.

Configuring the video settings

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **Media**.
3. Scroll to **Photos and videos**, then do any of the following actions.

Option	Description
Turn on privacy protection	You can help protect the privacy of the people around you by allowing VIVE AI to recognize when they use the "Stop" voice command. Video recording will stop immediately. Turn on Stop recording when asked to .
Set the video quality	Tap Video quality and then select a format.
Set the video duration	Tap Video duration and then select a duration. The default is three minutes.



Videos with higher quality or longer duration may drain the battery faster.

Setting the media import behavior

When transferring media from your glasses to your phone, all photos and videos are securely saved to the VIVE Connect gallery by default. Uninstalling VIVE Connect or clearing its cache deletes your media. If you want to automatically save a copy of your media to your phone's photo library, turn on **Save a copy when importing**.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **Media**.
3. Turn on **Save a copy when importing**.

Deleting media

1. Launch VIVE Connect on your phone.
2. Tap .
3. Tap the photo or video you want to delete.



You can tap and hold to select more than one photo or video.

4. Tap .
5. Select an option.

Option	Description
Delete from both	The media is permanently deleted from both VIVE Connect and your phone. Duplicates with different file names are retained in your phone's photo library.
Delete from VIVE Connect only	The media is permanently deleted from VIVE Connect. Saved copies on your device are unaffected.

Managing your VIVE AI subscription

A VIVE AI subscription gives you access to different AI features such as VIVE AI Notes and live translation. A subscription entitles you to credits that you can consume every month.

Viewing your current subscription usage

1. Launch VIVE Connect on your phone.
2. Tap .
3. Scroll down to **Account and support**, then tap **Subscription**.
4. Check **Current usage** to see the status of your VIVE AI credits and custom AI button actions.

Topping up your VIVE AI credits

1. Launch VIVE Connect on your phone.
2. Tap .
3. Scroll down to **Account and support**, then tap **Subscription**.
4. Scroll to **Current usage**, then tap **VIVE AI Credit**.
5. Tap **Top up now**.
6. Choose a top-up option and complete the transaction.

Changing your subscription plan

1. Launch VIVE Connect on your phone.
2. Tap .
3. Scroll down to **Account and support**, then tap **Subscription**.
4. Tap **Subscription details**.
5. Choose a plan and complete the transaction.

Restoring a previous purchase

1. Launch VIVE Connect on your phone.
2. Tap .
3. Scroll down to **Account and support**, then tap **Subscription**.
4. Tap  > **Restore purchase**.

Redeeming gifts

1. Launch VIVE Connect on your phone.
2. Tap .
3. Scroll down to **Account and support**, then tap **Subscription**.
4. Tap **Redeem**.
5. Enter the redemption code.

Adding a live streaming account

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **Live streaming**.
3. Select a service, and then sign in.
4. Verify your account details.

Cloud backup and restore

You can back up your VIVE AI chats, including your questions and memos, to your iCloud or Google Drive™ storage and use these to restore your files. To back up your photos and videos, see [Managing media](#) on page 40.

Setting up cloud backup

The following steps are only for Android phone users. iPhone users with iCloud Drive only need to make sure that they are signed in to their account with syncing turned on.

1. Sign in to your Google Drive account on your phone.
2. Tap  > **Backup and restore**.

3. Select your Google® account from the dropdown list.
4. Read the notice, and then tap **Continue** > **Next**.



Android users have the option to back up their data only when their device is connected to a Wi-Fi network. To enable this setting, go to **Advanced settings**, and then turn on **Back up using Wi-Fi**.

Setting up automatic backup

1. Launch VIVE Connect on your phone.
2. Tap  > **Backup and restore**.
3. Tap **Backup frequency**, and then select an option.

Performing a manual backup

1. Launch VIVE Connect on your phone.
2. Tap  > **Backup and restore**.
3. Next to **Manual backup**, tap **Back up now**.

Restoring data from cloud backup

1. Launch VIVE Connect on your phone.
2. Tap  > **Backup and restore** > **Restore**.
3. Confirm the action by tapping **Restore**.

Deleting your backup data

1. Launch VIVE Connect on your phone.
2. Tap  > **Backup and restore** > **Delete backup**.
3. Confirm the action by tapping **Delete**.

Managing app permissions

Third-party apps that use the VIVE Eagle will require permissions to use your glasses camera and microphone. Every time a new app connects to your glasses, you will be prompted to allow or deny these permissions.

If you allow them, these apps will appear on the App permissions screen. To access this screen, launch VIVE Connect, then tap  > **App permissions**. You can do the following tasks on this screen.

Task	Description
Disconnect app	Only one active third-party app can connect to your glasses at a time. To disconnect the active app, tap Disconnect .

Task	Description
Edit the permissions	1. Locate the app from the list, then tap . 2. Turn the permissions on or off.
Remove app	1. Locate the app from the list, then tap . 2. Tap Remove. 3. Confirm the action by tapping Remove.

Setting an auto turn off timer

You can set a timer to automatically turn off your VIVE Eagle when it's left idle.

1. Connect your VIVE Eagle to VIVE Connect.
For details, see [Connecting your glasses](#) on page 27.
2. Tap  > **General**.
3. Find **Auto turn off** and then tap .
4. Turn on **Auto turn off**.
5. Under **Turn off timer**, move the slider to set the timer duration.
6. Under **Battery level**, move the slider to set the battery level.

The turn off timer will start once the glasses battery drops to this level.

Locating your glasses

In case you misplace your VIVE Eagle, you can use VIVE Connect to locate your glasses.



This feature only works when your VIVE Eagle is turned on and within your phone's Bluetooth range.

1. Launch VIVE Connect on your phone.
2. Tap  > **General**.
Under **Location** is a map showing the last location your glasses were detected.
3. Go to the location on the map, and then tap **Play sound**.

An alert sound will play from your glasses for two minutes.



If the **Play sound** button is unavailable, this means that VIVE Connect has not yet detected your glasses and is trying to pair with it.

4. Once you have found your glasses, tap **Stop playing**.

Updating the VIVE Eagle firmware through VIVE Connect

Use VIVE Connect to check for system updates and install them on your glasses.



Before starting, ensure the following:

- Your phone is connected to the internet and has Bluetooth turned on.
- Your phone and VIVE Eagle have at least 20% battery life.
- Your phone is not connected to Android Auto or Apple CarPlay.

1. Connect your VIVE Eagle to VIVE Connect.

For details, see [Connecting your glasses](#) on page 27.

2. Tap  > **General**.



If an update is available, a red badge appears beside **Update**.

3. Tap **Update** > **Download update**.



VIVE Connect downloads the firmware update and asks you to connect to the VIVE Eagle Wi-Fi. You need to connect to this hotspot to send the update to your glasses.

4. Tap **Allow** > **Join**.

VIVE Connect installs the update and notifies you when it's done.

5. Tap **OK**.

Solutions and FAQs

General

Can I use VIVE Eagle without VIVE Connect?

Yes, but at a limited capacity.

You can use the camera button on the VIVE Eagle to take photos and videos without having to open VIVE Connect, but you will still need to connect them later on to import the files to your phone.

For tasks that involve VIVE AI, you need to make sure that your VIVE Eagle and VIVE Connect are connected and that your phone has internet access. For details, see [Connecting your glasses](#) on page 27.

Can I use VIVE Eagle while charging?

Yes, you will still be able to keep using VIVE Eagle while it's charging.

Can I use a power bank to charge the VIVE Eagle?

Yes. You can use a power bank with an output voltage and resistance of 5 V/0.9 A to charge the VIVE Eagle.

Can I use VIVE Eagle on a plane?

Before flying, review airline-specific guidelines regarding the use of electronic devices containing lithium batteries. As your VIVE Eagle includes a rechargeable lithium-ion battery, make sure to follow airline regulations and do not store it in checked luggage.

Can I use VIVE Eagle in another country?

Yes, you can. When you need to use VIVE AI, please make sure that your glasses and VIVE Connect are connected, and that your phone has internet access. When your phone is roaming or using public Wi-Fi® networks, VIVE AI's performance may vary based on your network conditions.



Local network restrictions and legal regulations may influence VIVE AI's capabilities and usage.

Can I use VIVE Eagle while driving or cycling?

The use of VIVE Eagle while operating a moving vehicle is dependent on local laws and regulations.

Check your local guidelines and follow the law. If you are permitted by law to use the electronic functions of the VIVE Eagle while operating a vehicle, make sure to keep your full attention on the road, stay alert, and be aware of your surroundings at all times.

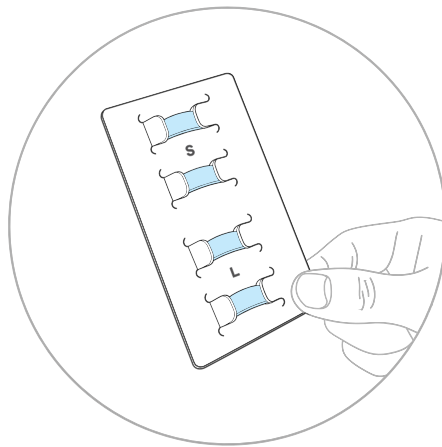
How do I apply the nose pads to my glasses?

VIVE Eagle glasses with the rounded pantos frame come with two pairs of nose pads that are designed to prevent the glasses from slipping and allow you to adjust the fit. Perform the following steps to apply them to your glasses:

1. Remove the appropriate nose pad from the holder.



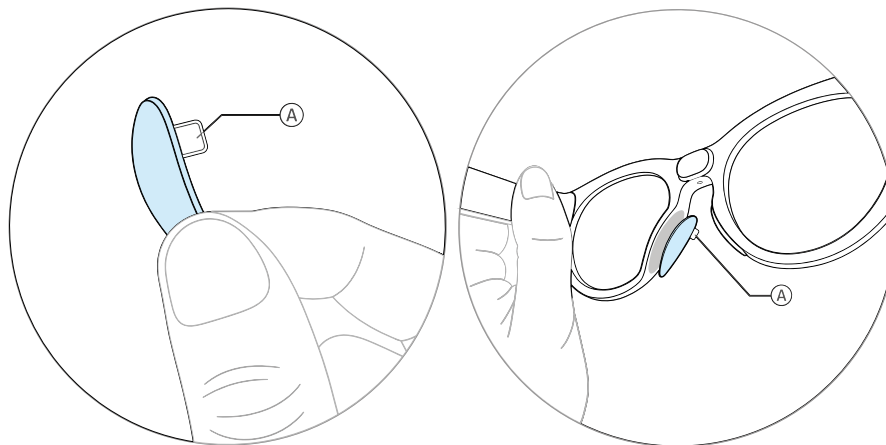
The two pairs of pads, small and large, have different thickness. Try on the glasses first so you can assess which pads would provide a better fit.



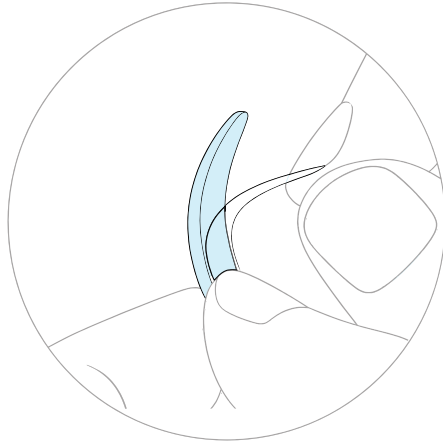
2. Align the pad with the frame.



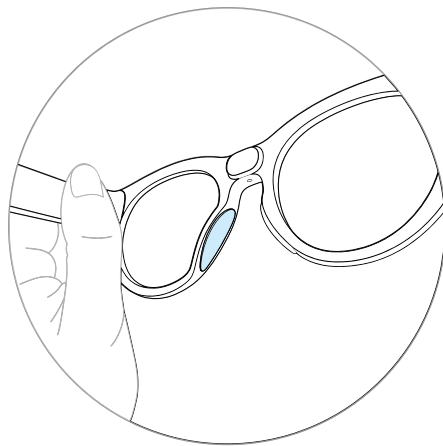
Make sure that the tab on the protective liner is at the top and facing outward.



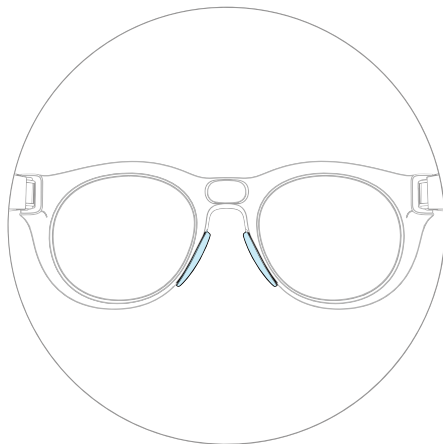
3. Using the tab, peel the liner off the pad.



4. Carefully apply the pad to the frame, then press it down gently to secure it in place.



5. Repeat steps 1 to 4 to apply the second pad to the other side.



Can VIVE Eagle access my phone contacts?

VIVE Eagle will only be able to access your contacts if you grant app permissions to VIVE Connect. VIVE Connect only uses these permissions to help you make calls.

How do I forget VIVE Eagle from my phone?

1. Unpair your glasses.

For details, see [Unpairing your glasses](#) on page 26.

2. Open the Bluetooth settings menu on your phone.
3. Find VIVE Eagle on the list of paired devices.
4. Locate and tap the forget device button.

What should I do if I see the message "Clear existing pairing data"?

If you see "Clear existing pairing data" while setting up your glasses, do the following:

1. If you're wearing the glasses, take them off.
2. Press the capture button on the right temple **five** times in quick succession. The status LED will briefly blink white and pink, change to blinking white, and then start rapidly blinking white.



- The status LED will take around 30 seconds to change from blinking white and pink to blinking white. While this is happening, please don't press any buttons on the glasses.
- If the status LED is not blinking white, try pressing the capture button five times within three seconds.

3. Open the Bluetooth settings menu on your phone.
4. Find VIVE Eagle on the list of paired devices and then forget the device.
5. Close the VIVE Connect app and relaunch it.
6. Set up your glasses. See [Setting up your glasses for the first time](#) on page 9.



Please make sure the status LED on the glasses is blinking white before setting up the glasses.

I'm planning to change the phone I use with VIVE Eagle, what should I do?

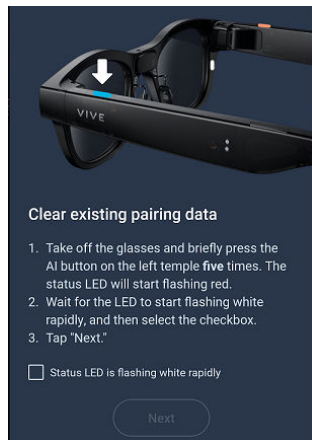
When changing the phone you use with VIVE Eagle, please do the following to ensure a smooth transition.

1. Back up your VIVE AI data. See [Cloud backup and restore](#) on page 44 to learn how to set up a cloud backup and back up VIVE AI's data.
2. Import the photos and videos you've captured with the glasses to your phone. See [Importing media from your glasses](#) on page 40 for details.



- If **Save a copy when importing** is turned on in VIVE Connect, your photos and videos are already saved in your phone's photo library so they will be synced to your new phone. If not, manually save the imported media files to your phone's photo library. See [Setting the media import behavior](#) on page 42 and [Saving media to your phone](#) on page 41 for details.
- If you don't want to save the photos and videos to your phone's photo library, make sure to manually copy them to your new phone so you don't lose them.

3. Unpair the glasses from your phone. See [Unpairing your glasses](#) on page 26 for details.
4. On your new phone, install and launch VIVE Connect.
5. Sign in using the same HTC account you used on the old phone and set up the glasses. See [Setting up your glasses for the first time](#) on page 9 for details.
6. When you get to the step where you're asked to clear the existing pairing data, follow the onscreen instructions to clear the existing pairing data.



Press the AI button five times in quick succession.

7. After pairing the glasses to the phone, finish setting up your glasses by following the onscreen instructions.
8. Restore VIVE AI's data. See [Restoring data from cloud backup](#) on page 45 to learn how.

What should I do if I can't answer incoming calls from the LINE app?

If you're having problems using your glasses to answer an incoming LINE® call on your iOS device, please do the following:

1. Launch the **LINE** app on your phone.
2. On the **Home** tab, tap  in the upper-right.
3. Locate and tap **Calls**.
4. On the Calls screen, check that **Integrated calling** is turned on.

What should I do if the white status LED stays fading in and out instead of rapidly blinking after turning on the glasses?

Once you turn on your glasses, the white status LED will slowly fade in and out for a few seconds before it starts rapidly blinking (indicating that it's in pairing mode). If the LED does not start blinking, please do the following.



The procedure below only works if your glasses' firmware is updated to version **1.13.999.3 or later**. If the procedure below doesn't work for you, contact [customer support](#).

1. Long press **both** the AI button and capture button for around 12 seconds to enter service mode. The status LED will start blinking pink when the glasses are in service mode.



Go to the next step only when the status LED is blinking pink (service mode).

2. Press the capture button five times in quick succession to perform a factory reset.



You'll know the glasses are performing a factory reset when you see this status LED sequence: **blinking white and pink (few seconds) > blinking white > rapidly blinking white**. Once the status LED starts rapidly blinking white, the factory reset is finished and the glasses are now in pairing mode.

3. On your phone, open the Bluetooth settings menu.
4. Find VIVE Eagle on the list of paired devices and then forget the device.
5. Launch VIVE Connect and pair your glasses with the phone again. See [Pairing your glasses](#) on page 26.

What should I do if the glasses won't turn on even after charging them for a while?
The status LED is also blinking pink.

If your glasses won't turn on and the status LED is blinking pink, please try the following:

1. If you're wearing the glasses, take them off.
2. Long press the AI button until the status LED stops blinking pink—long press for around 12 seconds.



Make sure to check the status LED while long pressing the AI button.

3. Do one of the following:
 - If the status LED stops blinking pink, wait for the glasses to restart. The status LED will start blinking white after the glasses restart.
 - If the status LED doesn't stop blinking pink, release the button and go to step 4.
4. Press the capture button five times in quick succession to perform a factory reset.



Step four only works if your glasses' firmware is updated to version **1.13.999.3 or later**. If step four doesn't work for you, contact [customer support](#).

My glasses are connected to VIVE Connect but I still can't update my glasses or import media, what should I do?

If your glasses are connected to VIVE Connect but you can't update the glasses' software, import media, or even send feedback, try the following:

1. Launch VIVE Connect on your phone.



Make sure your glasses are connected to VIVE Connect. See [Connecting your glasses](#) on page 27.

2. Tap  > **General** > **Advanced** > **Connection preference**.
3. Turn on **Automatic band selection**.



If the problem persists, try manually selecting **5 GHz** or **2.4 GHz** depending on your current location.

While setting up the glasses, a "Go to phone's Bluetooth settings" message keeps appearing but I don't see my VIVE Eagle in the list, what should I do?

If you don't see your VIVE Eagle under **Saved devices** in your phone's Bluetooth settings, try restarting both your phone and glasses. If the same message still appears after restarting both devices, please do the following.



This procedure will delete your phone's Bluetooth and Wi-Fi settings, including all saved devices and networks. Before proceeding, try restarting both your phone and glasses first.

1. On your phone, go to **Settings** > **System** > **Reset options**.



If you can't find this path on your phone, try searching for **Reset options** on your phone's Settings screen.

2. Tap **Reset Bluetooth & Wi-Fi** > **Reset**.

VIVE AI

How can I make VIVE AI do what I ask?

For Android phone users, VIVE AI needs to work with Google Assistant™ to complete some tasks. To enable this, you'll need to connect Google Assistant with specific apps.



The setting paths below may vary depending on the phone model.

1. On your phone, go to **Settings > Google > All services tab**.
2. Under **Settings for Google apps**, tap **Search, Assistant & Voice > Google Assistant**.
3. Under **ALL SETTINGS**, scroll through the features and see what you can connect to Google Assistant.

For example, if you want VIVE AI to be able to play music from your music service provider such as YouTube Music or Spotify®, tap **Music** and then select your preferred music service provider. If you want Google Assistant to work with apps installed on your phone, tap **Your apps**, select an app, and then set how you want Google Assistant to work with it.



For Android users, please make sure:

- **Assistant responses on lock screen** is turned on in the Google Assistant settings. In your phone's Settings, go to **Google > All services tab > Search, Assistant & Voice > Google Assistant > Lock screen**.
- Set one of your Google Assistant languages to match the language used by VIVE Connect. To set the language used to interact with Google Assistant, go to **Languages** in the Google Assistant settings.



For iOS users, please make sure:

- **Allow Siri When Locked** is turned on in **Settings > Siri**.
- Siri is set to the same language as VIVE Connect.

How can I get VIVE AI to play music on my Android phone?

Android phone users need to set up a default music app through Google Assistant™ and then register it with VIVE AI using a voice command.



The setting paths below may vary depending on the phone model.

1. On your phone, go to **Settings > Google > All services tab**.
2. Under **Settings for Google apps**, tap **Search, Assistant & Voice > Google Assistant**.
3. Under **ALL SETTINGS**, locate and tap **Music**, and then select your preferred music service provider.

4. Connect your VIVE Eagle to VIVE Connect.

For details, see [Connecting your glasses](#) on page 27.

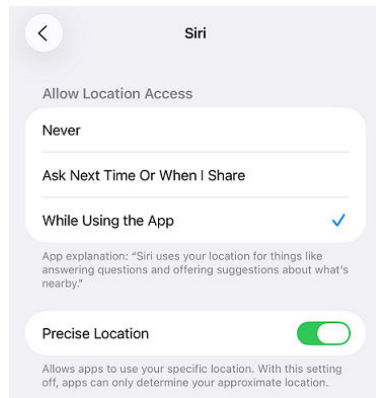
5. Say "**Hey VIVE, play music on** [music app]".

The next time you want to play music, simply say, "**Hey VIVE, play music**".

Why doesn't VIVE AI tell me the weather conditions when I ask?

If you're using an iOS device and VIVE AI is not able to answer questions relating to the weather, please do the following:

1. On your phone, go to **Settings > Privacy & Security**.
2. Tap **Location Services**.
3. Locate and tap **Siri**.
4. Make sure **While Using the App** is selected and **Precise Location** is turned on.



I'm a Samsung phone user. How can I get VIVE AI to work with a different phone assistant?

To use VIVE AI with a different phone assistant such as Google Assistant™, do the following:

- Please disable Bixby on your phone. To do this, go to **Settings > Apps > Bixby**, and then tap **Disable > Disable app**.
- Then, set up Google Assistant to work with VIVE AI. See [How can I make VIVE AI do what I ask?](#) on page 56 and [How can I get VIVE AI to play music on my Android phone?](#) on page 56 for details.

Media

Can I set the resolution and orientation of my photos and videos?

Photos are captured at a fixed resolution of 3024 × 4032 pixels.

For videos, the default format is 2K (1512 × 2016 pixels), but you can change it to 3K (2176 × 2944 pixels). For details, see [Configuring the video settings](#) on page 42. Regular videos are recorded at 30 fps, while slow-motion videos are recorded at 120 fps.

All media is saved in portrait orientation.

What happens when I run out of storage or battery while recording?

When VIVE Eagle detects that you are about to run out of storage or battery, it automatically notifies you and then stops and saves your video recording.

What is the maximum length of videos that I can record with the VIVE Eagle?

The maximum length of videos you can record with the VIVE Eagle is ten minutes. The default length of videos captured is three minutes. You can change this according to your requirements in the VIVE Connect settings.

For details, see [Configuring the video settings](#) on page 42.

Where is my media saved?

When you take photos or record videos with the VIVE Eagle, they are automatically stored on your glasses until you are ready to import them to your phone through the VIVE Connect app.

VIVE Eagle has 32 GB of internal storage. To ensure that VIVE Eagle always has enough space, we recommend importing all your media regularly.

By default, all imported photos and videos are securely saved to your VIVE Connect gallery. Uninstalling VIVE Connect or clearing its cache deletes your media. You can save a copy of these media files to your phone's photo library. For details, see [Saving media to your phone](#) on page 41 and [Setting the media import behavior](#) on page 42.

Does VIVE Eagle retain my media when I disconnect or unpair it from my phone?

Any media that is stored in VIVE Eagle stays on the glasses when it is disconnected or unpaired.

Your media will still be available when you try to reconnect or pair with your glasses. If another user initiates the pairing process with your VIVE Eagle, all stored media will be automatically cleared to protect your privacy.

How can I turn off the camera when I'm not using it?

By default, the camera is turned off.

The VIVE Eagle camera is only active while you are using camera functions, such as recording videos or asking VIVE AI to identify an object. Its active status is indicated by the camera LED. For details, see [Status LED](#) on page 7.

I've already turned up the volume but it's still too low, what should I do?

When using certain Android devices with VIVE Eagle, the media volume may not sync as expected. This means voice commands or swiping the touchpad will not make the volume any louder. If this happens, try the following:

In your phone's Bluetooth settings, search for **Device volume sync** or **Media volume sync** and make sure it's turned on. If the option isn't available or if turning it on doesn't fix the issue, please use your phone's volume control to raise the volume of the glasses.

What should I do if I can't play music on VIVE Eagle?

If your VIVE Eagle is not playing music when using voice commands, please check the following on your phone.

Operating system	Do the following
Android	- In your phone's Settings, tap Google > All services tab. Under Settings for Google apps, tap Search, Assistant & Voice > Google Assistant > Music, and then please check if Spotify or YouTube Music is selected. If No default provider is selected, select the music service you want to use. If you're still having trouble playing music on your glasses, please check How can I get VIVE AI to play music on my Android phone? on page 56. - If you're using a Samsung® phone, please check that Bixby is disabled on your phone and that Google Assistant™ has been properly set up. See I'm a Samsung phone user. How can I get VIVE AI to work with a different phone assistant? on page 58 for details.
iOS	- Check if Apple Music is installed on your phone. If it's not, please install it. You can download it from the App Store. - Launch Apple Music and go through the setup process to get to the home screen of the app.

Operating system Do the following

Important: You don't need to subscribe to Apple Music to play music on VIVE Eagle.

Why am I getting a Wi-Fi error when trying to import media to my Android phone?

Some Android phone models are limited and fail to sync connectivity and permission settings during the initial setup process. To prevent this error, make sure to turn on the necessary settings and permissions on your Android phone.

1. Turn on your location service settings.
 1. Go to **Settings > Location > Location services**.
2. Turn on the following:
 - **Location Accuracy**
 - **Wi-Fi scanning**
 - **Bluetooth scanning**



If any of these settings are already turned on, then make sure to turn them off and then on again.

2. Turn on app permissions for VIVE Connect.
 1. Go to **Settings > Location > App location permissions**.
 2. Tap VIVE Connect.
 3. Select **Allow all the time**.



If **Allow all the time** is already selected, then make sure to select **Don't allow** before selecting **Allow all the time** again.

3. Go to **Settings > Location**, and then turn **Location** off then on.

Maintenance

How should I store VIVE Eagle?

VIVE Eagle comes with a case that you can use for storage and transport.

If you want to use your own case, make sure that it is sturdy and protective to prevent misaligning the frame or scratching the lenses especially during transport. Do not store the glasses in environments with extreme temperature, pressure, or humidity.

Can VIVE Eagle get wet?

VIVE Eagle is water resistant but not waterproof. It is not intended for use in wet environments. Do not submerge your VIVE Eagle in liquid. Protect it from excess moisture to prevent damaging your glasses.

In case your VIVE Eagle gets submerged in water, thoroughly dry the device without exposing it to heat. Once dry, make sure that the charging port, speakers, touchpad, and camera are functional. For any damages, refer to your VIVE Eagle warranty terms and conditions.

How often should I clean the glasses?

It depends on how often you use your VIVE Eagle. If you use it every day like regular glasses, then it is recommended to clean it daily, with a more thorough cleaning once every few days.

Lenses and eye safety

Do the VIVE Eagle lenses protect against UV rays?

Yes. The VIVE Eagle uses ZEISS Sunlens with UV400 protection, which provides eye protection against harmful UVA and UVB rays.

Can I change the lenses for prescription lenses?

Yes. You can have a qualified eye care professional replace the lenses of your VIVE Eagle with prescription lenses. For details, consult the certified eyewear retailer where you purchased your glasses from.

What is the maximum range of prescription lenses that can be used with the VIVE Eagle?

The VIVE Eagle can support -8D to +4D lenses. To ensure the correct fit, consult the certified eyewear retailer where you purchased your glasses from.

How do I remove the lenses from VIVE Eagle?

We recommend asking a qualified eye care professional to remove and replace the lenses of your VIVE Eagle.

Can I use VIVE Eagle as protective eyewear?

No. VIVE Eagle is not designed to be used as safety or protective eyewear.

VIVE Eagle does not protect your eyes against debris, projectiles, and physical impact. Do not use it as a substitute for safety goggles.

Appendix

Recommended voice commands

When using voice to ask VIVE AI to do a task, we recommend using these voice commands so VIVE AI can better understand your request.

- | | |
|--|--|
| ▪ Battery status on page 63 | ▪ Recording videos on page 67 |
| ▪ Calendar on page 63 | ▪ Recording slow-motion videos on page 67 |
| ▪ Calling and messaging on page 64 | ▪ Recording voice on page 67 |
| ▪ Date, day, and time on page 64 | ▪ Setting reminders or adding notes on page 68 |
| ▪ Memory on page 64 | ▪ Taking photos on page 68 |
| ▪ Music playback on page 65 | ▪ Visual AI on page 68 |
| ▪ Phone assistant on page 66 | ▪ Weather on page 69 |
| ▪ Read out on page 66 | ▪ Setting alarms or timers on page 69 |

 For Android users, you'll need to set up Google Assistant™ for some of the voice commands to work. For more information, see [and](#) .

Battery status

Ask VIVE AI to...	Say any of the following
Give the battery status of VIVE Eagle	"Hey VIVE, ..." ▪ How much battery is left? ▪ How's battery? ▪ What's the battery level?

Calendar

Ask VIVE AI to...	Say any of the following
Create a calendar event	"Hey VIVE, ..." ▪ Create event ▪ Create calendar event ▪ Add calendar event
Check your calendar	"Hey VIVE, ..."

Ask VIVE AI to...	Say any of the following
	▪ What's on the calendar [for this week]? ▪ What do I have on my calendar? ▪ Tell me the events [for tomorrow]

Calling and messaging

Ask VIVE AI to...	Say any of the following
Call someone in your contacts	"Hey VIVE, ..." ▪ Call [person's name] ▪ Make call to [person's name] ▪ Make a call to [person's name]
Send a message to someone in your contacts	"Hey VIVE, ..." ▪ Send text to [person's name] ▪ Send a text to [person's name] ▪ Send message to [person's name] ▪ Send a message to [person's name]

Date, day, and time

Ask VIVE AI to...	Say any of the following
Tell the date, day or time	"Hey VIVE, ..." ▪ What day is today? ▪ What's the date? ▪ What time is it?

Memory

Ask VIVE AI to...	Say any of the following
Add to memory	"Hey VIVE, ..." ▪ Memorize the... ▪ Remember the... ▪ Save the...
Recall from memory	"Hey VIVE, ..." ▪ What's on my memory?

Ask VIVE AI to...	Say any of the following
	▪ What did I save this week? ▪ Do you remember...

Music playback

Voice command support for media playback depends on whether the app properly integrates with your phone's assistant—Google Assistant™ or Siri. Apps that don't, such as Audible®, may not support certain voice control commands.

Ask VIVE AI to...	Say any of the following
Play music	"Hey VIVE, ..." ▪ Play music ▪ Play the music ▪ Play my favorite songs
Pause music	"Hey VIVE, ..." ▪ Pause ▪ Pause music ▪ Pause the music
Play the next song	"Hey VIVE, ..." ▪ Next ▪ Next song ▪ Play the next song
Play the previous song	"Hey VIVE, ..." ▪ Previous ▪ Previous song ▪ Play the previous song
Turn up the volume	"Hey VIVE, ..." ▪ Volume up ▪ Louder ▪ Make the music louder
Turn down the volume	"Hey VIVE, ..." ▪ Volume down ▪ Quiet

Ask VIVE AI to...	Say any of the following
	▪ Quiet the music
Set to a specific volume	"Hey VIVE, ..." Set the volume to [60] percent
Stop the music	"Hey VIVE, ..." ▪ Stop music ▪ Stop the music ▪ Stop playing music
Mute the music	"Hey VIVE, ..." Mute
Unmute the music	"Hey VIVE, ..." Unmute
Identify music	"Hey VIVE, ..." ▪ What is playing? ▪ What song is this? ▪ What artist is this?

Phone assistant

Ask VIVE AI to...	Say any of the following
Ask your phone assistant to perform a task	"Hey VIVE, ..." ▪ Ask Google to... ▪ Tell Google to... ▪ Ask Siri to... ▪ Tell Siri to... For example, "Hey VIVE, ask Google to open the xxx app" or "Hey VIVE, ask Siri to open the xxx app." Note: The ability to launch apps depends on the integration between the app and phone assistant.

Read out

Ask VIVE AI to...	Say any of the following
Read something out loud	"Hey VIVE, ..." ▪ Read this for me

Ask VIVE AI to...	Say any of the following
	▪ Read word for word ▪ What does this say? Do not summarize. ▪ Tell me what this says without summarizing

Recording videos

Ask VIVE AI to...	Say any of the following
Start recording	"Hey VIVE, ..." ▪ Record ▪ Take video ▪ Take a video
Stop recording	"Hey VIVE, ..." ▪ Stop ▪ Stop recording ▪ Please stop recording the video

Recording slow-motion videos

Ask VIVE AI to...	Say any of the following
Start recording	"Hey VIVE, ..." ▪ Take a slow-mo video ▪ Record in slow-mo ▪ Film this in slow motion
Stop recording	"Hey VIVE, ..." ▪ Stop ▪ Stop recording ▪ Please stop recording the video

Recording voice

Ask VIVE AI to...	Say any of the following
Start voice recording	"Hey VIVE, ..." ▪ Start voice recording ▪ Start audio recording

Ask VIVE AI to...	Say any of the following
	Record audio
Stop voice recording	"Hey VIVE, ..." - Stop voice recording - End voice recording - Stop recording

Setting reminders or adding notes

Ask VIVE AI to...	Say any of the following
Remind you of something	"Hey VIVE, ..." - Create reminder to... - Create a reminder to... - Create the reminder to... - Add reminder to... - Remind me to... - Set a reminder to...
Add a note	"Hey VIVE, ..." - Make a note - Create note - Create a note - Create the note

Taking photos

Ask VIVE AI to...	Say any of the following
Take a photo	"Hey VIVE, ..." - Take photo - Take a photo - Take a picture

Visual AI

Ask VIVE AI to...	Say any of the following
Describe something in front of you	"Hey VIVE, ..."

Ask VIVE AI to...	Say any of the following
	▪ What is this in front of me? ▪ What's this in front of me? ▪ Tell me about the details in the image

Weather

Ask VIVE AI to...	Say any of the following
Tell you the weather conditions	"Hey VIVE, ..." ▪ What's the weather today? ▪ How's the weather?

Setting alarms or timers

Ask VIVE AI to...	Say any of the following
Set an alarm	"Hey VIVE, ..." ▪ Set alarm at [6 AM] ▪ Set an alarm at [6 AM] ▪ Wake me up at [6 AM]
Set a timer	"Hey VIVE, ..." ▪ Set timer for [5 minutes] ▪ Set a timer for [5 minutes] ▪ Wake me up in [5 minutes]

Supported languages for Visual translation

Below is the list of major languages that VIVE AI can translate into English or Traditional Chinese:

▪ Arabic	▪ Norwegian
▪ Chinese	▪ Polish
▪ Croatian	▪ Portuguese
▪ Czech	▪ Romanian
▪ Danish	▪ Russian
▪ Dutch	▪ Serbian
▪ English	▪ Slovak
▪ Finnish	▪ Spanish
▪ French	▪ Swedish

- | | |
|--|--|
| <ul style="list-style-type: none">▪ German▪ Greek▪ Italian▪ Japanese▪ Korean | <ul style="list-style-type: none">▪ Thai▪ Turkish▪ Ukrainian▪ And more |
|--|--|

For a more comprehensive list of languages that VIVE AI can translate, check the following based on the AI model you're using for VIVE AI:

- [Gemini](#)
- [OpenAI](#) (Scroll down the page to see the languages supported.)

Supported languages for live translation

Below is the list of supported major languages for live translation.

VIVE AI Plus	VIVE AI Pro
▪ Chinese (Hong Kong) ▪ Chinese (Traditional) ▪ English (United Kingdom) ▪ English (United States) ▪ French (France) ▪ German (Germany) ▪ Indonesian ▪ Japanese ▪ Korean ▪ Spanish (Spain) ▪ Thai ▪ Vietnamese	▪ Chinese (Hong Kong) ▪ Chinese (Traditional) ▪ English (United Kingdom) ▪ English (United States) ▪ French (France) ▪ German (Germany) ▪ Indonesian ▪ Japanese ▪ Korean ▪ Spanish (Spain) ▪ Thai ▪ Vietnamese ▪ Afrikaans ▪ Albanian ▪ Amharic ▪ Arabic (Egypt) ▪ Arabic (Saudi Arabia) ▪ Arabic (United Arab Emirates) ▪ Armenian ▪ Assamese ▪ Azerbaijani ▪ Basque ▪ Bengali

- Bosnian
- Bulgarian
- Catalan
- Chinese (Simplified)
- Croatian
- Czech
- Danish
- Dutch (Belgium)
- Dutch (Netherlands)
- English (Australia)
- English (India)
- English (South Africa)
- Estonian
- Filipino
- Finnish
- French (Belgium)
- French (Canada)
- French (Switzerland)
- Galician
- Georgian
- German (Austria)
- German (Switzerland)
- Greek
- Gujarati
- Hebrew
- Hindi
- Hungarian
- Icelandic
- Irish
- Italian (Italy)
- Italian (Switzerland)
- Javanese
- Kannada
- Kazakh
- Khmer
- Lao
- Latvian
- Lithuanian
- Macedonian

- Malay
- Malayalam
- Maltese
- Marathi
- Mongolian
- Myanmar (Burmese)
- Nepali
- Norwegian
- Odia (Oriya)
- Pashto
- Persian
- Polish
- Portuguese (Brazil)
- Portuguese (Portugal)
- Punjabi (India)
- Romanian
- Russian
- Serbian
- Sinhala
- Slovak
- Slovenian
- Somali
- Spanish (Argentina)
- Spanish (Mexico)
- Swahili
- Swedish
- Tamil
- Telugu
- Turkish
- Ukrainian
- Urdu
- Uzbek
- Welsh
- Zulu

Supported languages for VIVE AI Notes

Below is the list of major languages that are supported by VIVE AI Notes.

VIVE AI Plus	VIVE AI Pro
▪ Chinese (Hong Kong) ▪ Chinese (Traditional) ▪ English (United Kingdom) ▪ English (United States) ▪ French (France) ▪ German (Germany) ▪ Indonesian ▪ Japanese ▪ Korean ▪ Spanish (Spain) ▪ Thai ▪ Vietnamese	▪ Chinese (Hong Kong) ▪ Chinese (Traditional) ▪ English (United Kingdom) ▪ English (United States) ▪ French (France) ▪ German (Germany) ▪ Indonesian ▪ Japanese ▪ Korean ▪ Spanish (Spain) ▪ Thai ▪ Vietnamese ▪ Afrikaans ▪ Albanian ▪ Amharic ▪ Arabic (Egypt) ▪ Arabic (Saudi Arabia) ▪ Arabic (United Arab Emirates) ▪ Armenian ▪ Assamese ▪ Azerbaijani ▪ Basque ▪ Bengali ▪ Bosnian ▪ Bulgarian ▪ Catalan ▪ Chinese (Simplified) ▪ Croatian ▪ Czech ▪ Danish ▪ Dutch (Belgium) ▪ Dutch (Netherlands) ▪ English (Australia) ▪ English (India) ▪ English (South Africa)

- Estonian
- Filipino
- Finnish
- French (Belgium)
- French (Canada)
- French (Switzerland)
- Galician
- Georgian
- German (Austria)
- German (Switzerland)
- Greek
- Gujarati
- Hebrew
- Hindi
- Hungarian
- Icelandic
- Irish
- Italian (Italy)
- Italian (Switzerland)
- Javanese
- Kannada
- Kazakh
- Khmer
- Lao
- Latvian
- Lithuanian
- Macedonian
- Malay
- Malayalam
- Maltese
- Marathi
- Mongolian
- Myanmar (Burmese)
- Nepali
- Norwegian
- Odia (Oriya)
- Pashto
- Persian
- Polish

- Portuguese (Brazil)
- Portuguese (Portugal)
- Punjabi (India)
- Romanian
- Russian
- Serbian
- Sinhala
- Slovak
- Slovenian
- Somali
- Spanish (Argentina)
- Spanish (Mexico)
- Swahili
- Swedish
- Tamil
- Telugu
- Turkish
- Ukrainian
- Urdu
- Uzbek
- Welsh
- Zulu

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